

MANUFACTURER'S WARRANTY

Austral Clothes Hoists Pty Ltd ("Austral") provides the following warranty in relation to its Clothes Lines products ("Product").

WARRANTY

Subject to the exclusions below, Austral warrants:

- **for 12 months from date of purchase:** the repair or replacement, in its discretion, of any Product that fails to operate correctly due to faulty workmanship or defective materials. The "materials" includes the plastic components and cord.
- **for 10 years from date of purchase:** the repair or replacement, in its discretion, of any part of the tubular frame that is broken or distorted as a direct result of rust. The "tubular frame" comprises the circular, square or rectangular hollow steel frame on powder coated or galvanised Product.

The benefits of this warranty are in addition to the non-excludable rights and remedies imposed by Australian State and Federal legislation.

WARRANTY CLAIMS

To make a warranty claim, please contact your place of purchase or your local Distributor with details of the alleged defect and your original receipt as proof of purchase. Where it is deemed necessary, Austral will arrange for the inspection of your Product.

You must bear the cost of making the Warranty claim. Austral will bear the cost of repairing or replacing defective Product (including freight or postage of replacement Product).

WARRANTY EXCLUSIONS

Austral's Products are suitable for air drying purposes.

The Warranty does not cover:

- defects caused through abuse or misuse.
- incorrect adjustments or unauthorised repairs.
- defects caused by incorrect installation.
- Product damage or deterioration due to abnormal environmental conditions including storm damage, fire, wind, humidity, pressure, stress and similar.
- powder coat deterioration caused by exposure to sea air where the Product is installed in coastal areas.
- defects caused through normal wear and tear.
- defects caused through the installation or use of a clothesline cover or sunshade.

SPARE PARTS

Austral maintains stock of spare parts for a reasonable period of time. Spare parts may not be available for the entire duration of this Warranty.

Austral reserves the right to repair or replace defective Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired.

LIMITATIONS

Austral makes no express warranties or representations other than as set out in this warranty. The repair or replacement of the Product or part of the Product is the absolute limit of Austral's liability under this express warranty.

Distributor Contacts:

State:	Phone:	Address:
VIC & TAS	03 9706 7577	222-224 Hammond Road, Dandenong, VIC, 3175
NSW & ACT	02 9958 1533	PO Box 380, Cammeray, NSW, 2062
SA & NT	08 8337 4445	20 Sunbeam Road, Glynde, SA, 5070
WA	08 9455 1985	Unit 3, 12-14 Panama Street, Canning Vale, WA, 6155
QLD	07 5592 4546	112 Bundall Road, Bundall, QLD, 4217

Contact your local Retailer or Distributor for Spare Parts, Accessories and Warranty claims.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

April 2012