

Product Care & Maintenance

Shower Screens

Cleaning of Glass & Framework on a daily or at least on a weekly basis is essential to remove soap and/or water stains which if left un-cleaned can etch, marking the glass permanently and/or corrode aluminium extrusion eventually eating into aluminium, especially the outside bottom pieces.

Products containing bleach, ammonia or with an acidic make up will cause corrosion to occur. We recommend the use of **Shower Shine** for cleaning in conjunction with the daily use of a squeegee. Switching your standard soap to shower gel will reduce soap build up.

Kewco also recommends the use of Enduroshield a permanent protective coating for shower screens and is guarantees up to 90% less cleaning for 3 years.

Mirrors

Lightly spray the face of mirror with a reputable brand of glass cleaner following manufactures instructions. Alternatively mix Methylated Spirits and water in a spray bottle and clean with a non abrasive cloth. Moisture and particularly liquid chemical cleaners should be kept away from back and edges of mirrors.

Splashbacks

Should be kept clean and free of surface build up. General household cleaners recommended for glass are suitable as cleaning agents. Sponges, chamois and cloths may be used, but must be rinsed regularly to remove all foreign particles that could scratch the glass surface. Products like steel wool and scourer pads must never be used as they may scratch the surface.

Security Doors and Windows

A mild detergent and warm water applied with a soft bristled brush and rinsed thoroughly, wipe with a chamois to prevent watermarks. Under no circumstances should you use scourer pads, abrasive based cleansers or cleaners that are highly caustic, as these can cause irreparable damage to the finish. Brush attachment to a vacuum cleaner can effectively clean your insect screening material. Harsh weather areas may require more regular cleaning.

KEWCO PRODUCTS PTY LTD

Warranty and Care



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270 Brighton Road
SOMERTON PARK SA 5044

Phone: 08 8298 2555
Fax: 08 8296 6233
E-mail: Kewco@kewco.com.au

Kewco Warranty and Care

Introduction

Kewco Products is a South Australian owned family business established in 1954. Kewco Products manufacture and distribute a large range of bathroom, laundry and kitchen products. Products are sold throughout Australia.

Product Warranty Contact Details

Should any of our products not perform as they should and/or for product specific warranty periods please contact Kewco Products (see contact details on back). Please ensure you have proof of purchase receipts or invoices.

Warranty Periods

All Kewco Products carry various warranty periods from a minimum 1 year to a 10 year replacement warranty (see table below).

Range	Replacement	Labour
Mirrors Shower Alcove Glass	2 years	1 year
Shower Alcove <ul style="list-style-type: none">Pivot SystemRollersFrameless Hinge	10 years	1 year
Security Doors/ Windows <ul style="list-style-type: none">GrilleParts	10 years 2 years	1 year
Glass Splashback <ul style="list-style-type: none">Colour fade & adhesion	10 years	1 year
Cabinets & Accessories	2 years	1 year

Australian Consumer Law Guarantee

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Nothing in this warranty is intended to exclude, restrict, or modify rights granted to you under the Australian Consumer Law or any other rights or remedies under any other laws relating to the goods. The rights granted by this warranty are separate and in addition to the rights granted to you under the Australian Consumer Law.

Proof of Purchase Essential

You must present proof of purchase of the goods to obtain warranty service.

Warranty

To claim the warranty, you must contact us by telephone, email or mail during the warranty period. The warranty will expire at the end of the stated period from the date of original purchase. The warranty period will not be extended by warranty service given during the warranty period.

If goods have been installed and a defect is claimed we may arrange for a service call at the place of installation to inspect or correct any defect. If the defect is found to have been caused by any reason that is not our fault we may charge a service fee and we will not be liable for the defect.

Warranty not Transferable

The warranty is provided by Us as manufacturer to You as the consumer. It cannot be transferred or assigned to any other person.

Exclusions

Except as expressly stated otherwise or required by law, We exclude all undertakings, inducements, representations (whether express, implied, statutory or otherwise) relating in any way to the Goods or these conditions. The Warranty is only provided for the normal use of the Goods.

Without limiting the generality of the above, the Warranty will not cover each of the following:

- Defects and/or damage where adequate proof of purchase is unable to be provided.
- Damage arising solely from the installation of Goods that are obviously defective at the time of installation (i.e. where they should not have been installed due to obvious defect);
- Damage caused by accident, maltreatment, harsh or adverse conditions, neglect (including failure to follow recommended cleaning and maintenance instructions) or use of chemical cleaning products unless otherwise recommended.

Consequential Loss

Subject always to rights You have under the Australian Consumer Law, and to the extent otherwise permitted by law, We will not be liable for any loss or damage to floor coverings, walls, fixtures, furnishings, or any other consequential loss caused by a defect in the Goods, For the avoidance of doubt, the exclusion of consequential loss applies only to loss occurred outside of the guarantees provided by the terms of the Australian Consumer Law.

This Warranty is provided by:

Kewco Product Pty Ltd
270 Brighton Road, Somerton Park SA 5044
Phone: (08) 8298 2555
Fax: (08) 8296 6233
Email: kewco@kewco.com.au