cooking collection

Instructions for use and warranty details

Rangehood

Model No: RHUC61 RHUC91



Dear Customer,

Thank you and congratulations for choosing Kleenmaid.

Your new appliance has been designed and meticulously tested to ensure that it meets all your culinary requirements, and has been carefully manufactured using top quality materials to give you years of reliable performance.

For best results, carefully read the instructions on how your new appliance is to be installed. Correct installation will avoid delays and unnecessary service call costs.

Once installation is complete, please read this instruction manual carefully and get to know the controls and the features of your new Kleenmaid appliance. These simple instructions will enable you to achieve excellent results from the very first time you use it.

Again, congratulations and thank you for choosing The Best You Can Own.

KLEENMAID

Contents

01	Contents	2
02	Warnings	3
03	Safety Warning	4
04	Measurement	5
05	Installation	.7
06	Use	10
07	Maintenance	11
80	Trouble Shooting	14
09	Main Parameters	15
10	Disposal	15

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- There should be adequate ventilation of the room when the range hood is used at the same time as appliances burning gas or other fuels.
- The filter is made of high density aluminum. Please do not use corrosive detergent for cleaning.
- Regular maintenance is recommended for the unit to continue to function properly.
- To protect the main body from corrosion due to the accumulation of dirt over time the rangehood should be cleaned with hot water and non-corrosive detergent every two months.
- There is a fire risk if cleaning is not carried out in accordance with the instructions.
- Do not flambé under the rangehood.
- Exhaust air must not be discharged into an existing flue which is used for exhausting fumes from appliances burning gas or other fuels.
- The safety gap between the rangehood and the hob below must comply with the recommendations of the hob manufacturer. In case of no instructions, a minimum distance of 650mm (or other minimum distance as may be specified by AS/NZS 5601 and interpreted by a certified installer) should apply.
- Regulations concerning the discharge of air must be fulfilled.
- The appliance is designed for use with 4 hob elements at most.
- **CAUTION**: Accessible parts may become hot when used with cooking appliances.

Safety Warning

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance.
- The rangehood is for home use only, not suitable for barbecue, roast shop and other commercial purposes.
- The rangehood and its filter should be cleaned regularly according to the instructions.
- Do not use open flame. Overheated oil can burst into flames.
- If any fault occurs with the appliance, please call the after-sale service department.
- Please keep the kitchen well ventilated.
- Switch off or unplug the appliance from the mains supply before carrying out any cleaning or maintenance.
- If the supply cord is damaged, it must be replaced by the manufacturer, service agent or similarly qualified person in order to avoid a hazard. The replaced power cord should be provided by manufacturer or seller.
- There is a fire risk if cleaning is not carried out in accordance with the instructions.
- In case of damaged connecting wire, please refer to the manufacturer, after-sale service personnel or other qualified technicians.
- Use the unit according to the instructions to avoid any fire hazard.
- The exhaust air must not be introduced into a smoke flue or chimney that is used for exhausting fumes from appliances burning gas.
- Follow the local laws applicable for external air evacuation.
- Plug the power cord to socket outlet with an earthing continuity terminal.

Measurement





Two venting modes are available, extraction-air mode and recirculation mode. Select desired mode before installation.



Extraction-air mode

Recirculation mode

Installation

- Press the lock catch of the metal filter, remove the filter.
- Remove the stainless steel frame by unfastening the 4 screws (M4*10).
- Unfasten the screws (ST4*10), remove the lid of terminal box, disconnect the wires to the commands at the connectors.
- Disconnect the wires to the light at the connectors.
- Fasten the rangehood in the cabinet by using the 12 screws (ST4*18).











Installation

 Screw the stainless steel frame back into place using the 4 screws removed as described above.



• Reconnect the wires to the commands and light.







• Replace the metal filter.

Use

Speed adjustment. See figure below.

- Rotate the knob to the Stop graphic, the motor will stop
- running.

Λ

Rotate the knob to the Light graphic, the two lighting lamps will

- come on. Rotate the knob to the **Low** (speed) graphic, the motor runs
- at low speed, two lights on.
 Rotate the knob to the Mid (speed) graphic, the motor runs
- at mid speed, two lights on.
 Rotate the knob to the High (speed) graphic, the motor runs at high speed, two lights on.



Maintenance and replacement of your Kleenmaid Rangehood Filters.

Your Kleenmaid rangehood has one or both of the following types of filters:

1. The visible aluminium grease filter, which is present on every rangehood.

These filters should be removed, cleaned and re-installed at least every three months, and more often if food is regularly fried or grilled. These filters may be cleaned either with a soft-bristled brush in warm soapy water, or in a dishwasher (without other items). Ensure that each filter is completely dry before re-installing it into the rangehood. Make sure that the rangehood is turned off before cleaning.

Normally these filters will last the life of the rangehood, however if they are damaged in any way, replacements may be purchased by emailing support@kleenmaid.com.au or calling 02 9310 1207.

Cleaning of the filter

- Remove the grease filter by operating the latch of the filter.
- Wash in a dishwasher with detergent, setting the temperature to less than 60 degrees. Do not use abrasive detergent as this will damage the rangehood. Ensure filter is dry before re-installing.
- Make sure the filter is mounted in the correct position with the handle facing outwards, and latch securely.



Warning: It must be ensured that the grease filters are correctly installed whenever the rangehood is operating. Failure to do so may damage the rangehood, and such damage will not be covered by the manufacturer's warranty.

Maintenance

2. The internal Kleenmaid KleenAir Activated Charcoal (or "Carbon") Filter, which will be present on a rangehood which is installed in recirculating mode i.e. not vented outdoors.

These filters are located inside the rangehood and remove cooking odours from the air. These filters cannot be cleaned and will require replacement. The effective life of the filter depends on the type and amount of cooking you do. Generally the life of these filters is approximately six months. However, always replace the filter when it no longer absorbs odours effectively.

When replacement KleenAir Activated Charcoal filters are required they may be purchased by emailing support@kleenmaid.com.au or calling 02 9310 1207.

Replacing the charcoal filter

- Remove the grease filter by operating the latch of the filter.
- Remove the saturated Activated Charcoal Filters, as indicated in the diagram below.
- Fit the new Charcoal Filters, as indicated in the diagram below.
- Replace the aluminium grease filter .



Maintenance

Replacing the lamp

 Press the lock catch of metal filter, remove the filter.



• Push the lamp from inside to remove the lamp.





• Disconnect the wires to the lamp.



- Connect the wires of the new lamp.
- Push the new lamp from outside and fix it to the hole.

Trouble Shooting

Fault	Cause	Solution	
	The blades are blocked.	Check the blades.	
	The capacitor is damaged.	Replace capacitor.	
Light on, but motor	The motor is damaged.	Replace motor.	
does not work.	The internal wiring of motor is cut off /		
	disconnected. An unpleaseant smell	Replace motor.	
	may be produced.		
	Apart from the above mentioned, chec	k the following:	
Both light and motor	Light damaged.	Replace lights.	
do not work.	Power cord loose.	Connect the wires as per the	
		electric diagram.	
	Outlet and the air ventilation entrance	Take down the outlet and seal with	
Oil leakage.	are not tightly sealed.	glue.	
Oli leakaye.	Leakage from the connection of	Take U-shaped section down and	
	U-shaped section and cover.	seal with soap or paint.	
	The blade, if damaged, can cause	Replace the blade.	
Vibration.	vibrating.		
vibration.	The motor is not tightly fastened.	Fasten the motor tightly.	
	The rangehood is not tightly fixed.	Fixed the rangehood tightly.	
	The distance between the	Readjust the distance.	
Insufficient suction.	rangehood and the cooktop is too large.		
mouncient oution.	Too much ventilation from open doors	Choose a new place to install the	
	or windows.	appliance or close some doors /	
		windows.	
	The fixing screws are not tight	Tighten the fixing screw and make	
The machine inclines.	enough.	it horizontal.	
	The hanging screws are not tight	Tighten the hanging screw and	
	enough.	make it horizontal.	

Electrical Diagram

• Electrical diagram see label on main body of the actual product.



Voltage	220-240V [~] 50Hz	
Rated Power	113W	
Lighting Power	1.5W x 2	
Motor Power	110W	
Diameter of air tube	150mm	
Air flow	Up to 650 m³/h	
Noise	49 dB(A)	

Disposal



Please dispose of this appliance at your local community waste collection / recycling center and ensure it presents no danger to children while being stored for disposal. The plug must be rendered useless and the cable cut off to prevent misuse.

10. KLEENMAID WARRANTY

TERMS AND CONDITIONS

- Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid will provide parts and labour to you the customer as set out herein.
- 2. Kleenmaid's Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- 3. The benefits given to you under this Kleenmaid Warranty are in addition to other rights and remedies to which you may be entitled under the Australian Consumer Law in relation to the Product to which this Kleenmaid Warranty relates. Subject to the conditions below, the Product is warranted by Kleenmaid and/or its agents to be free from defects in materials and workmanship for the Warranty Period for normal Domestic Use.
- 4. Product Identification:
 - a. Kleenmaid reserves the right to reject claims for any services or work where you cannot produce for verification the serial number and a proof of purchase for the Product (including but not limited to the original invoice).
 - b. this Kleenmaid Warranty will be voided if the serial number for the Product cannot be verified. This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled under the consumer guarantee provisions of the Australian Consumer Law.
 - c. In the event that a request for repair is made against this Kleenmaid Warranty where the serial number for the Product cannot be verified or you cannot produce for verification a proof of purchase for the Product (including but not limited to the original invoice), the repairer will not carry out any repairs on the Product and you will be charged a service call-out fee
- 5. What is covered by this Kleenmaid Warranty:
 - a. the Product is covered for faulty workmanship or parts that have failed under normal Domestic Use.
 - b. Kleenmaid and/or its agents will determine by objective testing if there are any defects in the Product and/or faulty workmanship.
 - c. this Kleenmaid Warranty is only applicable if repairs on Products are carried out within Mainland Australia.
 - d. this Kleenmaid Warranty:
 - i. covers a Product purchased as new, manufactured for use in Mainland Australia;
 - ii. commences from the date of delivery of the Product;
 - iii. provides for the labour and replacement parts necessary to maintain the Product in good operating condition as specified in this Kleenmaid Warranty, however, if repair is needed because of Product failure during normal Domestic Use, Kleenmaid has the option to repair or replace the defective Product or part of the Product with a product or part of like kind and quality. A replacement part may be new or reconditioned of like kind and quality and may cost less than the original Product purchased and no charges or refunds will be made based on the replacement product or part cost difference; and
 - iv. is only applicable when the Product is used and operated in accordance with the Manufacturer's instructions.

6. What is not Covered by this Kleenmaid Warranty (excluded):-

- a. any damage or failure to or of the Product or part of the Product:
 - i. due to the Product being inadequately serviced to manufacturer's recommendations;
 - iii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of or in any part of the Product;
- iii. resulting from excessive use but fair wear and tear is excepted;
- iv. resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to incompatibility of connected equipment;
- caused by overheating as a result of sitting or positioning of the Product, where there is no provision for adequate ventilation or adequate protection from excessive dust;
- if the Product has been dismantled, repaired or serviced by any person other than someone authorised by Kleenmaid or its agents or representatives;
- vii. caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
- viii. if the Product is dropped, collision of the Product with another object, use for which the Product is not designed, damage to the Product caused by your own negligence, accidental or deliberate misuse of the Product by you, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events; or ix. due to the introduction of abnormal heat loads to the Product;
- b. costs of attendance and testing where no fault or defect covered by the terms of this Kleenmaid Warranty is identified in the Product;
- c. initial setup and installation of the Product;
- d. normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
- e. Products with removed or altered serial numbers;
- f. broken or cracked glass other than transport damage to the initial point of delivery;
- g. consumables such as but not limited to bulbs/globes, seals, filters, batteries and remote controls;
- removal and reinstallation of an internal component not performed by an authorised Kleenmaid agent or representative or authorised service centre;
- i. cosmetic or structural items; or
- j. any failures due to interference from or with other products and/or sources.
- 7. This Kleenmaid Warranty ceases if:
 - a. the Product ceases to carry the original manufacturer's serial number or is sold at an auction;
 - b. the Product is rented; or
 - c. there is failure to pay monies owing on invoices as a result of non-warranty work being carried out at the request of the end user as per point 16 below.
- 8. Neither Kleenmaid nor its representatives provide loan equipment under the terms of this Kleenmaid Warranty.
- 9. Any unauthorised access to the internal hardware of the Product will void this Kleenmaid Warranty.

- Repair Notice: Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.
- 11. Replacement items are "like for like" and is not "new for old" and does not indicate in any way that a faulty Product will be replaced with a new part or unit. "Like for like" may either be a quality checked, refurbished or reconditioned unit of the same or later batch of model/size/specifications
- The cost of making a claim under this Kleenmaid Warranty is not covered by Kleenmaid, including any costs of transportation
 or travel expenses between your home and your nearest authorised service agent.
- 13. Kleenmaid accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the Product to an authorised service centre, you must ensure that it is securely packed and insured.
 14. On Public Holidays or other periods when required by the safe and wholesale operations are temporarily ceased. required
- 14. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the unavailability of repairers and parts.
- 15. For any repair performed on a Product under this Kleenmaid Warranty where no fault can be found, or the item is deemed by Kleenmaid or an authorised agent, to be not faulty under this Kleenmaid Warranty, or the repair or fault is not covered under this Kleenmaid Warranty, a 'No Fault Found' fee is payable by you. Kleenmaid will advise you of this cost and seek your agreement to pay such costs before commencing such repairs.
- 16. Any repairs or services required that are outside the terms and conditions of this Kleenmaid Warranty can be carried out at your request at your cost (including where the Product has not been installed or set up correctly). Kleenmaid will always advise you of this cost and seek your agreement to pay such costs before commencing such repairs. A credit card may be required prior to the commencement of such services.
- 17. Extra charges will be payable by the customer should the Product not be readily accessible without special equipment, such as but not limited to cranes and lifts or should the Product be installed in a position that service access is blocked and/or repair work is not possible without uninstalling the Product to gain access.
- 18. You, the customer, may be entitled to purchase an extended warranty in respect of the Product. Any extended warranty will not be issued by Kleenmaid but by a third party. Any extended warranty services will be provided directly by the third party as principal and not as agent for Kleenmaid, under their extended warranty terms and conditions and not under this Kleenmaid Warranty.
- To make a claim under this Kleenmaid Warranty, please have your proof of purchase and the serial number of the Product ready and call (02) 9310 1207 during business hours.
- 20. This Kleenmaid Warranty is given by:
 - Name: Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid Business address: Level 2, Suite 3, 204 Botany Rd, Alexandria NSW Australia 2015
 - Telephone: (02) 9310 1207
- 21. Definitions:
 - a. Australian Consumer Law means the Competition and Consumer Act 2010 (Cth).
 - b. Domestic Use means use of the Product for personal, domestic or household purposes.
 - c. Kleenmaid means Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid.
 - d. Mainland Australia means the following States and Territories of Australia: New South Wales, Victoria, South Australia, Western Australia, Queensland, Tasmania, Northern Territory, Australian Capital Territory.
 - e. Product means the appliance sold by Kleenmaid to you as evidenced by the original purchase invoice.
 - f. Warranty Period means the period of 60 months for domestic use, 12 months for non-domestic use or such alternative period as may be specified.

UPDATE NOTICE: This Kleenmaid Warranty is current as at 1 January 2019 but is subject to variation from time to time. For the latest version of the Kleenmaid Warranty, please see our website

http://www.kleenmaid-appliances.com.au/support/your-kleenmaid-warranty or phone us on (02) 9310 1207.

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Other products available in the Kleenmaid range of appliances

- Washing machines
- Clothes dryers
- Dishwashers
- Ovens
- Cooktops
- Steam ovens
- Microwave ovens
- Built in espresso coffee machines
- Rangehoods
- Freestanding ovens
- Refrigerators & Freezers
- Beverage Serving Cabinets
- Water Dispensers
- Vacuum Cleaners

Compass Capital Services Pty Limited trading as Kleenmaid ABN 96138214525

Level 2, 204 Botany Road Alexandria NSW 2015



Register your Kleenmaid Appliances Warranty www.kleenmaidwarranty.com.au



Request a Warranty Service www.kleenmaidwarranty.com.au

E: support@kleenmaid.com.au www.kleenmaid.com.au

