



WARRANTY STATEMENT
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NO PLUMBER, NO PROBLEM WARRANTY

NO PLUMBER, NO PROBLEM 5 YEAR WARRANTY – WHAT DOES IT MEAN?

It means that anyone can install EZYFIX tapware as per our instructions and still be covered by our full 5 year warranty. Most other tapware manufacturers void your warranty if their products are not installed by a licensed plumber.

Any claim under this warranty must be made within 5 years of the date of purchase of the product. To make a claim under the warranty, contact EZYFIX tapware direct.

Or take the product (with proof of purchase) to the store where you purchased the product EZYFIX tapware will pay your reasonable, direct expenses of claiming under this warranty. You may submit details and proof of your expense claim to EZYFIX tapware for consideration.

This warranty is given by EZYFIX Tapware ABN 10806209, PO Box 158 Bayswater, W.A. 6053, (08) 9272 6511, sales@ezyfix.com.au .

This warranty is provided in addition to the other rights and remedies you have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

OWNER'S INSTRUCTIONS:

1. CHROME PLATED SURFACE should only be cleaned with warm soapy water as some liquid detergents are caustic. Under no circumstances should any abrasive or acid base cleaning agent be used.
2. Using unsuitable cleaning agents could damage the surface of your tapware(s). Please note that in case of this happening, the product(s) will NOT be covered by warranty.
3. Maximum HOT water temperature of 70°C.

INSTALLATION INSTRUCTIONS:

1. In areas where the water pressure exceeds 500KPA, approved Pressure Limiting Valve must be installed.
2. Ensure that all pipe work has been flushed PRIOR to connection of lever tapware.
Failure to do so may cause damage to the ceramic cartridge and all warranty shall become void.
3. Aerator should be removed prior to operating the lever tapware to remove any particles that may remain in the pipe work.

Please complete and send this product registration form



Post to: EZYFIX, PO Box 158, Bayswater, W.A. 6053

Name: _____

Address: _____

State: _____ Post Code : _____

Email: _____

Model No: _____

Purchased from: _____

Date of purchase: _____

How did you find out about EZYFIX ?

- Seen in magazine advert
- Seen in TV advert
- Heard on radio advert
- Clicked an online advert
- Online search such as google
- Noticed on the shelf at shop
- Shop assistant suggested it
- Recommendation of family/friend
- Received as a gift
- Prior use of EZYFIX
- Special offer
- Seen on EZYFIX product packaging