



AQUAPOINT®

GOOD WATER MADE EASY

PREMIUM



Installation & Operating Instructions

AQP-20SIL
Signature Filtered Water Cooler



Premium Selection

Congratulations on your purchase of a Aquaport Signature Filtered Water Cooler

This unit is easy to install and provides great tasting chilled and ambient filtered water.

Note: Please read through the instructions carefully before using or installing the product and ensure that the manual is kept in a safe place for future reference.

The system must be properly installed and located in accordance with the installation instructions before it is used.

During the set up of this product if you have any questions/ comments/ issues DO NOT RETURN TO STORE FOR SERVICE AND TECHNICAL ADVICE ON THIS PRODUCT FREE CALL 1300 764 325

CUSTOMER HOTLINE: 1300 764 325

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Web: www.aquaport.com.au



Electrical Requirements:
Australia / New Zealand 240V / 230V 50Hz
Due to manufacturing alterations product may vary slightly from the pictured.

WATER QUALITY

Caution: Do not use with water that is microbiologically unsafe or with water of unknown quality without adequate disinfection before or after the system. This unit should only be used with water that has been adequately chlorinated or disinfected. For use with ambient water only.

SPECIAL PRODUCT INSTRUCTIONS

This appliance is designed for either household or personal use.

Each model is designed to supply a certain maximum number of servings per hour. Please consult with your sales representative or our website for the proper unit for your specific needs.

Any servicing other than cleaning and user maintenance will violate the terms of this WARRANTY and warranty will be void.

SYSTEM SPECIFICATIONS

Desktop Filter and Chiller Specifications

System Specifications	Signature Filtered Water Cooler
Input Cooling	40W (maximum 60W)
Cold Water Capacity	Up to 2 litre per hour
Electrical Requirements	220- 240V 50Hz
Filter Replacement Model(s)	AQP-FCR-Q
Filter Cartridge Flow Rate	100-400 ml/min
Filter Cartridge Life	600 litres (6 months)*
Total Filter Water Capacity (inc. internal tank)	4.1 litres
Filter Reduction Capabilities	Chlorine, Taste & Odour, Lead & Copper

* Whichever occurs first

OPERATION CONDITIONS AND SAFETY PRECAUTIONS

Read all instructions carefully.

- All components need to be installed in accordance with the user manual instructions for correct performance of unit.
 - To reduce the risk of fire or electric shock, turn off power and unplug before replacing filter and for cleaning the unit.
 - Do not filter hot or boiling water through the unit.
 - You may see small amounts of black particles at times; these are small pieces of carbon from the filter. These carbon particles are food grade and are not harmful. They will not impair the performance of your filter or unit.
 - Do not leave water in the filter bottle for extended periods of time. If water has been left in the water filter bottle for an extended period of time we recommend that you empty the water filter bottle and repeat the steps in the Operation Instruction section.
 - Replace filter cartridges every 600 litres or 6 months, whichever occurs first, or whenever you detect a change in taste, odour or a decrease in flow.
 - Please disassemble and clean the unit every 1- 2 months. Sanitising sachet packs are available on 1300 764 325 or online at www.aquaport.com.au should you choose to purchase them.
- Never clean with scouring powders or abrasives.
 - Filter bottle not dishwasher safe.
 - Unplug from outlet when not in use and before cleaning.
 - To protect against fire, electric shock and personal injury, do not immerse cord, plugs, or appliance in water or other liquid.
 - This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
 - Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner.
 - If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard
 - The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or personal injury. Warranty will be void.
 - Keep the product away from direct sunlight.
 - Do not use outdoors.

- Do not use appliance for other than intended use.
- This appliance should always be used in conjunction with a safety switch.
- Ensure unit is properly grounded.
- A power outlet is required to operate the water cooler.
- Do not immerse water cooler base in water or try to disassemble.
- Ventilation – The water cooler air vents must not be obstructed at any time and free from dust accumulation, air flow is required for unit to operate effectively. Place unit in a flat well-ventilated location at least 100mm from wall or other appliances.

For best performance, do not place the unit near an oven, heater, direct sunlight or any other heat source and keep vents clear of dust.

During the set up of this product if you have any questions/ comments/ issues

DO NOT RETURN TO STORE

**FOR SERVICE AND TECHNICAL ADVICE ON THIS PRODUCT
FREE CALL 1300 764 325**

INSTALLATION INSTRUCTIONS

A. Component identification and content check list:

Desktop Filter and Chiller

Ref	Description	Qty
Cartridges		
1	Filter Cartridge	1
2	Filter cartridge O ring	1
Main Components		
3	Filter Bottle Lid	1
4	Filter Change Timer	1
5	Unfiltered water chamber	1
6	Filtered water chamber	1
7	Filter bottle O ring	1
8	Cold tap	1
9	Room tap	1
10	Power indicator light	1
11	Cooling indicator light	1
12	Power plug and cord	1
13	Power switch	1
14	Drain Plug	1
15	Filter bottle screw nut	1



B. OPERATION INSTRUCTIONS

WARNING: Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

WARNING: Do not connect power to unit until water flows from all taps

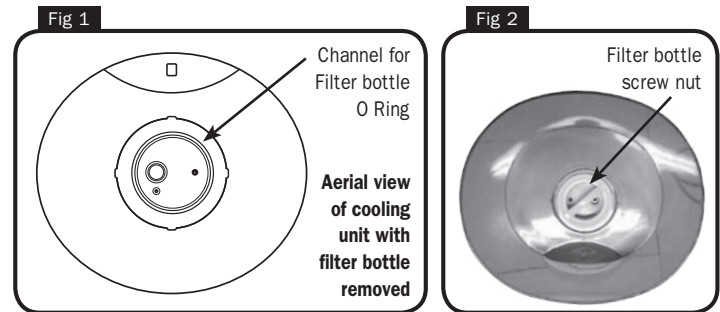
1. Wash all filter bottle parts (except filter cartridge) with warm water and detergent and rinse thoroughly. In addition, flush clean water through the unit and drain out via the taps and drain plug located at the rear of the unit. Tilt the unit back and forth to remove trapped water from unit. Continue this process until no more water runs out of the drain.
2. Remove Filter Cartridge (1) from plastic, make sure not to lose the filter cartridge O ring. Immerse filter in ambient water for 20 minutes. Shake filter under water to remove any excess black carbon particles and trapped air.

Note: You may see small amounts of black particles at times; these are small pieces of carbon from the filter. These carbon particles are food grade and are not harmful. They will not impair the performance of your filter or unit

3. Ensure drain plug (14) is secure on the unit and tighten in place.
4. Ensure that the Filter Bottle O ring (7) is seated in the channel at the top of the cooling unit. See Figure 1 for location.

WARNING: If Filter bottle O ring (7) is not in place or correctly seated leaking may occur. When the filter bottle is removed special care must be taken to ensure this part is not lost. Always ensure the O ring is correctly seated prior to installing the filter bottle.

5. Place filtered water chamber (6) onto the water cooler unit and push down. There should be no gap between the cooling unit and the filtered water Chamber (6)
6. Lock the filtered water chamber (6) into position using the filter bottle screw nut (15). Turn filter bottle screw nut (15) in a clockwise direction. Tighten by hand only, do not over tighten. See figure 2.
7. Place unfiltered water chamber (5) into the filtered water chamber (6)
8. Install Filter cartridge O ring (2) onto the unfiltered water chamber filter thread then screw the filter cartridge into place.
9. Pour water into the unfiltered water chamber (5); allow water to filter through to the filtered water chamber (6).



Note: This unit is designed with a wet system. There will always be a small amount of water left in the unfiltered water chamber to ensure the filter cartridge doesn't dry out. If the unit is not used for an extended period of time the water in the unfiltered water chamber should be discarded and replaced.

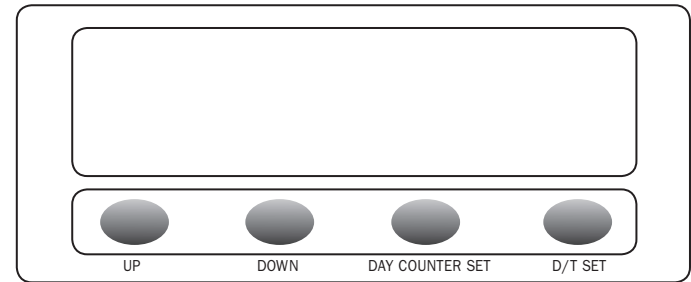
9. Once the filtered water chamber (6) is full of water, push the cold tap (8) down to ensure that water has entered into the internal water tank. Hold the cold tap down until water runs out of the tap.
10. Discard water from first refill through taps (and drain plug if necessary). Discarded water can be used to water a plant. Tilt the unit back and forth to remove trapped water from unit. Continue this process until no more water runs out.
11. Repeat steps 8 & 9 then add more water to the unfiltered water chamber (5) to completely fill the filter bottle.

Note: Water flow rate is dependant on the volume of water in the filter bottle. For optimum flow rate keep filter bottle full of water.

12. Place lid on top of filter bottle. See page 6/7 for instructions on how to set the Filter Change Timer.
13. Plug unit into mains power. Switch on power switch (13) located at back of unit and allow time for the unit to chill the water.

Note: Once the cooler is switched on the orange power indicator light (10) will illuminate. When the unit is in cooling mode the blue cooling indicator light (11) will illuminate, it will turn off when cooling is complete.

C. SETTING THE FILTER CHANGE TIMER



The filter change timer displays the date/ time and number of days to filter replacement. It should be set every time you replace the filter cartridge.

SET DATE AND TIME

1. Press and hold the D/T SET button for 5 seconds.
2. The 'Year' number in the top left hand corner will start to flash.
3. Press the UP or DOWN button to change to the correct year.
4. Press D/T SET to set the year. The 'Month' number will now be flashing.
5. Continue to use the UP or DOWN button to change the numbers and the D/T SET to set and move onto the next number.

The date and time is displayed in the following sequence:

YEAR > MONTH > DATE >>> HOUR > MINUTE > SECOND.

Note: The time is displayed as 12 hours. A small PM will appear at 12 noon.

6. Once you have set the 'seconds' push D/T SET which will complete setting the Date and Time.

TO SET 180 DAYS (6 MONTHS) TO FILTER REPLACEMENT

IMPORTANT: The filter cartridge AQP-FCR-Q should be replaced every 600L or 6 months, whichever occurs first. The filter change timer should be used as a guide only to help keep track of 180 days (6 months). If you detect a change in taste, odour or a decrease in flow before the end of 180 days you should replace the filter.

1. Press and hold the DAY COUNTER SET button for 5 seconds.
2. Three zeros will appear. The first zero will be flashing.
3. Press the UP or DOWN button until the number 1 appears then press DAY COUNTER SET button.
4. The second zero will now be flashing. Press the UP or DOWN button until the number 8 appears then press DAY COUNTER SET button.
5. The third zero will now be flashing. Press DAY COUNTER SET button. 180 days will now be displayed.
6. Every 24 hours the number will decrease by 1 day until it gets to zero, at which time the beeper will sound for 45 seconds. The filter cartridge should be replaced at this time. If you do not hear the beeper the day display will remain on zero days, the filter cartridge should be replaced.
7. Reset the day counter every time you replace the filter cartridge by following these instructions.

Note: To save power the display will turn off after 2 minutes of no use. To display the information press any button.

D. SANITATION

WARNING: Turn off power and unplug unit before cleaning. It is recommended the unit is disassembled and cleaned periodically. Filter cartridge should be replaced every 600 litres or 6 months, whichever occurs first, to ensure filters performs as stated.

If water has been left sitting in unit for more than 3 days, discard water and flush out unit.

1. Mix 1 teaspoon bi-carb of soda with 1 - 2L of warm water. Remove the filter cartridge then pour mixture into filter bottle. Hold down the cold tap to ensure mixture fills the cooling tank. Leave for at least 3 hours.

Note: Sanitising Sachet packs are available on 1300 764 325 or www.aquaport.com.au

2. Drain out mixture then flush 2 - 3 L of clean water through the unit until it has been flushed clean.

Note: Empty tank by unscrewing the drain plug cap at the rear of the unit. Make sure to drain over a sink, water will immediately come out upon unscrewing the plug. Completely empty the tank by tilting the unit back and forth to remove all trapped water. Continue this process until no more water runs out of the drain. Press both taps to remove water in taps.

4. Remove filter bottle and wash thoroughly with warm soapy water.

WARNING: When the filter bottle is removed the Filter bottle O ring may remain in the top of the water cooler.

Always ensure this piece is correctly seated on the base of the filtered water chamber prior to installing the filter bottle otherwise leaking may occur. See figure 1. on page 5.

5. Replace the filter cartridge if necessary.
6. Repeat steps 2 - 12 in the operations instructions.

Do not hesitate to contact our Customer Care Service line on 1300 764 325 or aquaport@aquaport.com.au

FILTERED WATER COOLER NOT USED FOR LONG PERIODS

If Signature Filtered Water Cooler will not be used for a long period of time unplug the unit from the wall socket. Remove the filter bottle from the unit and clean with warm soapy water. Empty the water cooler by draining all water from the taps and via the drain plug and dry the unit.

E. REPLACEMENT FILTERS

Replacement filter cartridge models compatible with filter bottle.

AQP-FCR-Q



A promotional graphic for the AQP-FCR-Q water filter cartridge. On the left, a blue circular callout contains the text: "FILTER YOUR OWN TAP WATER FOR JUST A FEW CENTS PER LITRE**". In the center, a blue cylindrical filter cartridge is shown against a background of water with bubbles. To the right of the cartridge, the Aquaport logo is displayed with the tagline "GOOD WATER. MADE EASY". Below the logo, the text reads "DELUXE COLLECTION Water Filter Bottle Replacement Cartridge AQP-FCR-Q". Further down, a list of benefits is provided: "Filtration system provides healthy, great tasting water by reducing Chlorine, Bad Taste & Odours", "Filter Cartridge Life 600 litres or 6 months, whichever occurs first", and "Environmentally friendly solution for the family".

FILTER YOUR OWN TAP WATER FOR JUST A FEW CENTS PER LITRE**

AQUAPORT
GOOD WATER. MADE EASY

DELUXE COLLECTION
Water Filter Bottle Replacement Cartridge
AQP-FCR-Q

Filtration system provides healthy, great tasting water by reducing Chlorine, Bad Taste & Odours
Filter Cartridge Life 600 litres or 6 months, whichever occurs first
Environmentally friendly solution for the family

- Chlorine
- Bad taste & Odours
- Lead
- Copper

F. TROUBLE SHOOTING

BEFORE YOU CALL FOR SERVICE PLEASE REVIEW THE TROUBLE SHOOTING TIPS FIRST.

Problem	Possible Causes	What To Do
No or limited water flow	Filtered water chamber not placed properly on unit.	Press filtered water chamber firmly onto unit to allow opening of anti spill valve. Ensure not gap is present between chamber and unit.
	No water inside cold water tank.	Ensure water is inside the filtered water chamber, hold cold tap down for 10 seconds to open non spill valve and allow water to travel into internal cold water tank and until water flows out from tap.
	Water Level in filtered water chamber is too low.	Rate of flow from tap depends on level of water in filtered water chamber. Fill unfiltered water chamber with water.
	Filtered water chamber is empty.	Fill unfiltered water chamber with water.
	Internal cold water tank frozen up water.	Turn unit off for 24hrs, after 24hrs check water flow from cold tap. Turn unit power on. If unit continues to freeze call 1300 764 325
	Filter is too old, not allowing water to filter through and enter filtered water chamber.	Replace filter cartridge.
Leaking from taps	Silicone in tap is not sealing Properly - or tap cracked.	Call customer care 1300 764 325

Problem	Possible Causes	What To Do
Leaking from top/bottom of unit	If Filter bottle O ring is not correctly installed leaking may occur.	Remove filtered water chamber off unit and reinstall the filter bottle O ring. WARNING: Filter bottle O ring may come off when you remove the filter bottle from the cooler, please ensure it is located correctly before reinstalling the filter bottle.
	Drain plug at bottom of unit not closed fully.	Check drain plug located at bottom of unit is closed and sealed completely.
Not cooling	Unit not plugged into wall socket or wall socket not switched on	Check connection to wall socket.
		Check power switch on back of unit is on.
		Unit uses thermoelectric chip to chill water, performance of unit is dependent on room temperature. Cooling light will remain on when unit is attempting to cool water to optimal temperature.
Noise from fan	Due to transport or knock to side panel, the fan may have moved to a different position - this will cause a noise.	Call customer care 1300 764 325
Bad taste from cooler	New, new silicone, new tap.	Replace filter, remove filter bottle and wash thoroughly. Place a tablespoon of bi-carb soda mixed with warm water approx. 1 litre, pour in cooler until the tap reservoir is full, leave overnight and then flush 1-2 litres of filtered water through the unit until the bi-carb solution has been flushed clean.
	Build up of bacteria.	

Your Aquaport 12 Month Repair or Replacement Warranty

Aquaport warrants this appliance to the first purchaser and subject to the stated conditions:

Warranty covers any defects in material or workmanship in the manufactured product within the first twelve months from the date of purchase.

To make a warranty claim you must call Aquaport on toll free number 1300 764 325 for instructions.

If a product is found to be faulty there is a 90 day return policy from the date of purchase. Product returned to store MUST be accompanied by a valid proof of purchase and Customer Reference number received from Aquaport. Call 1300 764 325.

For warranty claims outside of 90 days from date of purchase, product will be repaired or replaced at our discretion. Repair or replacement costs of the product will be covered under warranty by Aquaport.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Warranty does not cover filter cartridge which is a consumable unless proven to have defects in material or workmanship in the manufactured product.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure. Register your warranty online at www.aquaport.com.au/warranty

Conditions Of This Warranty:

1. This product has been fully installed in accordance with the user manual installation instructions.
2. The warranty extends only to repairing or replacing any component that proves to be defective in material or workmanship.
3. The warranty does not cover defects occasioned by misuse, alterations, accidents, or used for other than the intended purpose.
4. The warranty does not cover use of this product where water is microbiologically unsafe or of unknown quality, without adequate disinfection before or after the system.
5. The warranty does not cover damage to the product caused by accident, fire, or floods.
6. Proof of purchase is required for warranty claims.

Please keep purchase receipt in a safe place.

To enable us to register your warranty and provide service should a problem occur, we recommend you register your warranty online at www.aquaport.com.au/warranty

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