ring

VIDEO DOORBELL

Setup and Installation Guide

English

To download the Ring app visit:

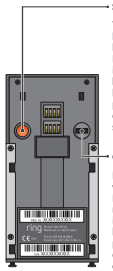
ring.com/app

The Ring app will walk you through setting up your Ring Doorbell.

To watch videos on installing and getting started with your Ring Video Doorbell, visit:

ring.com/setup

The Back of Your Ring Doorbell 1



Setup Button

The orange button on the back of your Ring Doorbell is the **setup button**. You'll be instructed to push this button during the in-app setup process.

Charging Port

If you're not wiring your Ring Doorbell, you'll need to charge it periodically by plugging the provided orange cable into the **charging port**.

In-app Setup 2

Set Up Your Ring Doorbell Using the Ring App

The Ring app will walk you through the setup process.

Download the Ring app by visiting **ring.com/app** and when prompted, select **Video Doorbell**.

Perform setup inside near your router. **You'll need your network name and Wi-Fi password.**

Network Name: _____

Wi-Fi Password: _____

Testing Your Ring Doorbell 3

Push the Front Button to Run a Test

After setup, push the front button on your Ring Doorbell **indoors near your router** to see video from your Ring Doorbell in the Ring app.

Then test your Ring Doorbell outside.

If video quality from your Ring Doorbell is not as good **outdoors** as it is **indoors**, you may need to move your router closer to your door, or invest in a Wi-Fi extender.

Learn more at: ring.com/extender

Installation 4

Remove Your Existing Doorbell (optional)

If you're replacing a wired doorbell, first turn off the power at the breaker.

Then remove your doorbell from the wall, and disconnect the wires.

If you notice a diode when you remove your wired doorbell, take note of this, as it means you will need to use the included diode.

Installation 5

Install the Mounting Bracket

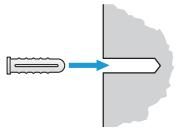
Take everything that came in the box, along with a power drill if you're installing on **stucco**, **brick**, or **concrete**, to the spot where you'll be installing your Ring Doorbell.

Snap the provided level onto the mounting bracket and use it to help position the bracket.

Then **remove the orange tape**, and use the mounting bracket as a template to mark the four corner holes.

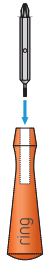
Installation 6

On **stucco**, **brick**, **or concrete** install the anchors using the provided drill bit and a power drill before installing the mounting bracket.



On **wood** or **siding**, you can skip this step, and screw the bracket directly into your wall.

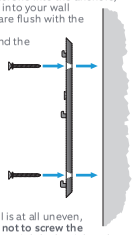
Installation 7



Use the Phillips head side of the Ring screwdriver for screwing in your mounting bracket.

Installation 8

Drive the screws into the anchors, or directly into your wall until they are flush with the mounting bracket, and the bracket is flat against your wall.



If your wall is at all uneven, **be careful not to screw the bracket in so tightly that it bends.**

Connect the Wires (optional)

Connect the wires coming out of your wall to the screws on the bracket.

It doesn't matter which wire connects to which screw.

If you're replacing an existing doorbell, the wiring must be connected to a transformer with a voltage of **8VAC – 24VAC** and an internal doorbell or resistor.

DC transformers and (therefore) most intercoms are not supported.

How and When to Use the Diode

If your doorbell is digital (e.g. plays a melody), attach the included diode to the two screws on your bracket.

If your doorbell is mechanical (e.g. goes "ding-dong"), DO NOT USE THE DIODE.

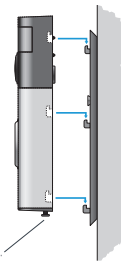
If you have a **digital doorbell**, connecting the diode the wrong way won't do any harm. If your existing doorbell doesn't ring, just reverse the diode.

Learn more at: ring.com/diode

Attach Your Doorbell to the Bracket

Line up the holes in your Ring Doorbell with the slots on the bracket.

Push firmly towards the wall and then down until you feel a click.

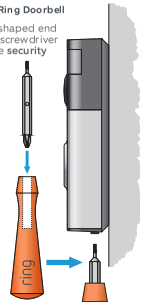


First make sure the **security screws** are loose.

Secure Your Ring Doorbell

Use the star-shaped end of your Ring screwdriver to tighten the **security screws** on the bottom of your Ring Doorbell.

Then restore power at the breaker.



Congratulations!

You've successfully set up your Ring Doorbell. Push the front button to try it out.

Shared Users

To give others, such as family or friends access to your Ring Doorbell, select **Shared Users** in the Ring app, and enter their email(s). Shared users can answer live events and view recordings.

Motion Detection

To enable and customise motion detection, select **Motion Settings** in the Ring app.

The front light on your Ring Doorbell uses a number of patterns to communicate messages.

Here are some common ones.

Wired	White Solid
Front Button Pushed	Blue Spinning
Ring Speaker Enabled	Blue Solid
Charging	Charge Percentage
In Setup Mode	White Spinning
Updating software	White Flashing

When someone is at your door, you can:

- **Disable/enable your microphone**
- **Mute/unmute your speaker**
- **Zoom in/out**
- **Access the Ring Plus menu**

Turning alerts on or off:

Select your Ring Doorbell on the homescreen of the app to change your alert settings.

RING ALERTS

MOTION ALERTS

Cloud Video Recording

This optional premium feature saves events captured by your Ring Doorbell.

You can access these events on any device running the Ring app, or at: ring.com/activity

To learn more about Cloud Video Recording, visit:

ring.com/cloud-recording

Ring Chime

Ring Chime is an optional add-on that alerts you when you have a visitor, even if your phone is in the other room.

Learn more at: ring.com/chime

For additional help, visit: ring.com/help

For immediate assistance, we're available 7 days a week at:

+1 310-929-7085

help@ring.com

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Hereby, Bot Home Automation, declares that this consumer electronic is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The declaration of conformity may be consulted at www.ring.com/DOC.pdf.

Protect the device from direct sunlight. Install the device at dry locations and protect it against rain and humidity. The device may not get contact to salt water or other conductive liquids. The device must be charged only within a building and dry state.

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