



PREMIUM



Installation & Operating Instructions

AQP-3TAP-SS
Platinum Water Dispenser
Hot/Cold & Room



Premium Selection



Congratulations on your purchase of an Aquaport Platinum Water Dispenser

Thank you for purchasing the Aquaport Platinum Water Dispenser.
This unit is easy to install and can be used with any 10- 15L spring water bottle and Aquaport filter bottles.

**Note: Please read through the instructions carefully before using or installing the product and ensure that the manual is kept in a safe place for future reference.
The system must be properly installed and located in accordance with the installation instructions before it is used.**

**Register your warranty online at www.aquaport/warranty
By registering your warranty online you will be automatically entered into our monthly prize draw.**

CUSTOMER HOTLINE: 1300 764 325

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N 23934

Electrical Requirements:
Australia / New Zealand 240V / 230V 50Hz
Rated Current: -
Consumption: 650W
Capacity: Cold 10 degree°C
2L/H Hot 5L/H

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed.

- Read all instructions carefully.
- Ventilation – The water cooler air vents must not be obstructed at any time, air flow is required for unit to operate effectively. Place unit in a flat well-ventilated location at least 100mm from wall or other Appliances
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Unplug unit from outlet when not in use and before cleaning.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner.
- Return appliance to the nearest authorized service facility for examination, repair or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or personal injury. Warranty will be void.
- Do not use outdoors.
- Do not use appliance for other than intended use.

- This appliance should always be used in conjunction with a safety switch.
- Ensure unit is properly grounded.
- A power outlet is required to operate the water cooler.
- Do not immerse water cooler base in water or try to disassemble.
- Do not lay water cooler on its side, always keep upright.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

For best performance, do not place the unit near an oven, heater, direct sunlight or any other heat source

SPECIAL PRODUCT INSTRUCTIONS

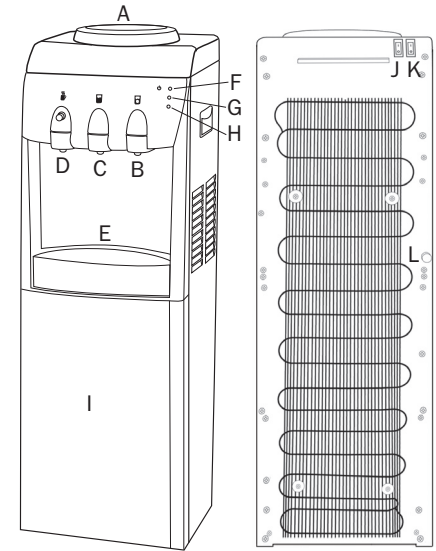
This appliance is designed for either household or personal use.

Each model is designed to supply a certain maximum number of servings per hour. Please consult with your sales representative or our website for the proper Aquaport unit for your specific needs.

Any servicing other than cleaning and user maintenance will violate the terms of this WARRANTY and warranty will be void.

Parts Identification Diagram

- A. Bottle Support and Spike
- B. Cold Tap
- C. Room Tap
- D. Hot Tap (child safe)
- E. Drip Tray
- F. Power Indicator Light
- G. Heating Indicator Light
- H. Cooling Indicator Light
- I. Cooling Compartment
- J. Heat Power Switch
- K. Cool Power Switch
- L. Rear Drain Plug



A. Platinum Water Dispenser Installation Instructions for Spring Water Bottles.

Please follow the instructions below if you are using a spring water bottle.



Do not turn on the water cooler until the following instructions have been followed.

1. Vertically insert a spring water bottle into the bottle supporter on top of the water cooler, the spike will pierce the bottle cap. You will see bubbles appear inside the bottle, wait until the bubbling has stopped before dispensing water from both taps.

Note: If you are applying a spring water bottle to the water cooler for the first time and you do not see any bubbles appear inside the bottle, open both taps until the bubbling starts and water flows from both taps. Refer to the trouble shooting guide for more information.

2. Once the bubbling has stopped, drain 1-2lts of water from both taps.

Note: The water cooler has been flushed before it left the factory however we strongly recommend 1-2 litres of water is flushed through the unit before using.

3. Insert the power plug into the wall socket, and turn the power switches ON. The power switches are situated at the rear of the unit.

Note: The green power switch is for turning the cold water function ON. The red power switch is for turning the hot water function ON.

4. At the front of the unit there are 3 indicator lights, the orange LED on the top is the power light and will continually illuminate while the unit is turned on. The Red LED heating light in the middle will illuminate when the unit is heating the water and when heating is finished the Red LED heating light will turn off. The Green LED cooling light at the bottom will illuminate when the compressor is running and cooling the water, when cooling is finished the Green LED cooling light will turn off.
5. The hot water tap has a child safety device installed. To operate the hot tap you must turn the child safety button anti clockwise and push tap inwards.
6. When the unit is turned on for the first time, allow the unit to cool and heat the water for 1-2 hours before dispensing the water.

B. Platinum Water Dispenser Installation for Water Filter bottles

Please follow the instructions below if you are using a Water Filter Bottle.



Do not turn on the water cooler until the following instructions have been followed.

1. Remove the bottle support and spike from the water cooler.
See figure 1.
2. To remove the bottle supporter, turn it anti-clockwise to unlock and lift up.

Note: The bottle supporter can be difficult to remove due to the clean air seal, so a bit of force is required to pull the bottle supporter off the water cooler.

3. When the bottle supporter is removed you should be able to see inside the stainless cooling tank, and a white water baffle (water divider).
4. Follow the instructions that come with the water filter bottle for correct installation.
5. Place the filter bottle on top of the water cooler and fill as per the instruction in the water filter bottle user manual.

Note: Filter bottles generally have a slower flow rate compared to spring water bottles, hence it will take longer to fill the cooling tank. Allow the cold tank to fill for 30 minutes before following Steps 2-6 as explained in section A) Platinum Water Dispenser Installation for Spring Water bottles.

Fig 1



C. Product Use

Always closely supervise children around this appliance.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

The Aquaport Platinum Water Dispenser has been rated to provide a limited number of servings per hour. On average you should be able to receive up to 2L of cold water and 5L of hot water within 1hour. Higher ambient temperature will affect its performance.

The thermostat has been set by the manufacturer and does not need to be adjusted. The hot water temperature cannot be adjusted.

Condensation may build up in cooling compartment. Tray located inside cooling compartment may fill up with water; tray will need to be emptied regularly.

Do not hesitate to contact our Customer Care Service line on 1300 764 325 or aquaport@aquaport.com.au

D. Platinum Water Dispenser Not Used For Long Periods

If the Aquaport Platinum Water Dispenser will not be used for a long period of time, turn the unit off from the power switches and unplug from the wall socket. Remove the spring water bottle or water filter bottle from the unit and clean with warm soapy water. Flush the water cooler; drain all water from the taps and rear drain plug and dry the unit.

E. Sanitation

We recommend that the water cooler be cleaned and sanitised regularly. Contact Aquaport should you wish to purchase Sanitising Sachets on 1300 764 325.

WARNING: Before cleaning unit turn off power and unplug unit to avoid electrical shock.

Hand wash all components:

- If using a spring water bottle with the water cooler, remove spring water bottle and remove bottle support and spike by turning the bottle support and spike anti clockwise and lift, wash with warm soapy water and rinse out thoroughly.
- If using a water filter bottle with the water cooler, remove water filter bottle from the cooler and clean water filter bottle parts with warm soapy water and rinse out thoroughly.
- Pull out inner dividing plate (or baffle) located inside stainless steel tank and wash with warm soapy water and rinse out thoroughly.
- Wash the stainless steel tank reservoir and rinse out. Drain all water out through the taps and rear drain plug. **AVOID GETTING ANY WATER ON THE UNIT.**
- Use a soft damp cloth to wipe down the unit.
- Do not submerge the unit in water or spray with any harsh cleaning substances.

- After cleaning the product, replace water bottle and ensure water is running out of the taps before turning on the power switch.

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F. Trouble Shooting

BEFORE YOU CALL FOR SERVICE PLEASE REVIEW THE TROUBLE SHOOTING TIPS FIRST.

Problem	Possible Causes	What To Do
No Power	<ol style="list-style-type: none">1. Unit is unplugged from the wall socket2. Power switch at rear of unit is turned off	<ol style="list-style-type: none">1. Check connection to wall socket.2. Turn unit on from rear power switch.
Not Cooling	<ol style="list-style-type: none">1. Unit is unplugged from the wall socket2. Power switch at rear of unit is turned off3. Unit may have been laid down during transport	<ol style="list-style-type: none">1. Check connection to wall socket.2. Turn unit on from rear power switch.3. If the unit has been laid down during transport, keep the unit up right for 48 hours before turning on. If still not cooling call customer service on 1300 764 325.
No Hot Water	<ol style="list-style-type: none">1. Unit is unplugged from the wall socket2. Power switch at rear of unit is turned off3. No water in hot tank4. Hot tank may have burnt out	<ol style="list-style-type: none">1. Check connection to wall socket.2. Turn unit on from rear power switch.3. If the unit has no water inside the hot tank the unit can burn out, this is not covered by warranty. Ensure water bottle does not run out of water.4. The hot tank has a limited life span and will eventually burn out with excessive use, however you should receive many years of use before this occurs. If the hot tank has burnt out a new hot tank can be installed, contact customer service on 1300 764 325.

Problem	Possible Causes	What To Do
Unit is Shorting Out.	<ol style="list-style-type: none"> 1. Hot tank has burnt out 2. Compressor is faulty 3. Earth leakage. 	<ol style="list-style-type: none"> 1. The hot tank has a limited life span and will eventually burn out with excessive use, however you should receive many years of use before this occurs. If the hot tank has burnt out a new hot tank can be installed, contact customer service on 1300 764 325. 2. The compressor may have been knocked or damaged internally during transport. To test if the compressor is shorting out turn off the hot water and see if the water cooler will operate and cool the water while the hot water is turned off. Then contact customer service on 1300 764 325. 3. Earth leakage can occur: if you have a sensitive safety switch or if the water cooler is installed on the same circuit as a freezer or refrigerator. Contact customer service on 1300 764 325 for advice if this occurs.
Water is leaking.	<ol style="list-style-type: none"> 1. Pin hole in spring water bottle 2. Faulty float valve on filter bottle. 3. Loose hose connection. 	<ol style="list-style-type: none"> 1. Replace with a new spring bottle and report fault to the spring water supplier. 2. Float valve on filter bottle is not shutting off, contact filter bottle supplier for replacement float valve. 3. Call customer service on 1300 764 325.

Problem	Possible Causes	What To Do
No water flow from Taps.	<ol style="list-style-type: none"> 1. Water bottle is empty. 2. Air block. 3. Unit is freezing. 4. Filters are blocked in the filter bottle. 	<ol style="list-style-type: none"> 1. Replace spring water bottle or re-fill filter bottle. 2. Open both taps until water dispenses from both taps. An air block will only usually occur when the unit is brand new. 3. If the cold thermostat has been adjusted then this may cause the unit to over cool and freeze. Reset back to factory setting. If the thermostat has not been adjusted Call customer service on 1300 764 325 4. Change filter cartridges in filter bottle or re-soak the filters to loosen material inside according to the filter instructions.
Bad taste from Cooler.	<ol style="list-style-type: none"> 1. Filters are old. 2. Contaminated water supply. 3. Unit is brand new. 	<ol style="list-style-type: none"> 1. Change filters in filter bottle. 2. Check with spring water supplier to ensure water has not been contaminated. 3. Flush 5-7lt of water from the unit thoroughly to alleviate taste. If the taste remains drain all water from the unit and air for 24 hours with the taps opened and the bottle support removed. Then flush the unit with bi-carb soda or Aquaport's Sanitising Sachets before re-filling with water. Call customer service on 1300 764 325 if the problem persists.
Excessive noise from unit.	<ol style="list-style-type: none"> 1. Improper installation. 2. Damaged during transport. 	<ol style="list-style-type: none"> 1. Turn off unit and ensure the unit is on a solid level surface. 2. Call customer service on 1300 764 325.
Build up of condensation	<ol style="list-style-type: none"> 1. This is normal for water coolers with cooling compartments 	<ol style="list-style-type: none"> 1. Tray inside cooling compartment may fill up with water from condensation; tray will need to be emptied regularly.



YOUR AQUAPORT 12 MONTH REPLACEMENT WARRANTY

AquaPort warrants this appliance to the first purchaser and subject to the stated conditions:

Warranty covers any defects in material or workmanship in the manufactured product within the first twelve months from the date of purchase. Product will be repaired or replaced at our discretion.

Register your warranty online at www.aquaPort/warranty

By registering your warranty online you will be automatically entered into our monthly prize draw.

Conditions Of This Warranty:

1. The warranty covers products that have been fully installed in accordance with the user manual installation instructions.
2. The warranty extends only to repairing or replacing any component that proves to be defective in material or workmanship.
3. The warranty does not cover defects occasioned by misuse, alterations, accidents, or used for other than the intended purpose.
4. The warranty does not cover use of this product where water is microbiologically unsafe or of unknown quality, without adequate disinfection before or after the system.
5. The warranty does not cover damage to the product caused by accident, fire, or floods.
6. Proof of purchase is required for warranty claims. Please keep purchase receipt in a safe place.

To enable us to register your warranty and provide service should a problem occur, we recommend you register your warranty online at www.aquaPort/warranty

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