

Networks Pty Ltd trading as



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### **TEN (10) YEAR PRODUCT GUARANTEE**

Grates2Go guarantees the workmanship of their channel and grates for ten (10) years.

The guarantee covers the grate and channel (product) and not the installation.

Grates2Go guarantees that the material used is either 316 or 304 grade stainless steel (whichever is specified).

Mill certificates can be requested if required.

"Tea staining" is a maintenance or installation issue, and Grates2Go cannot control these factors. Please see our maintenance and care of stainless steel on our website.

Grates2Go guarantee that in the case of a major failure you are entitled to a refund or have the product replaced. If the failure is part of the incorrect installation it is not covered by the guarantee.

