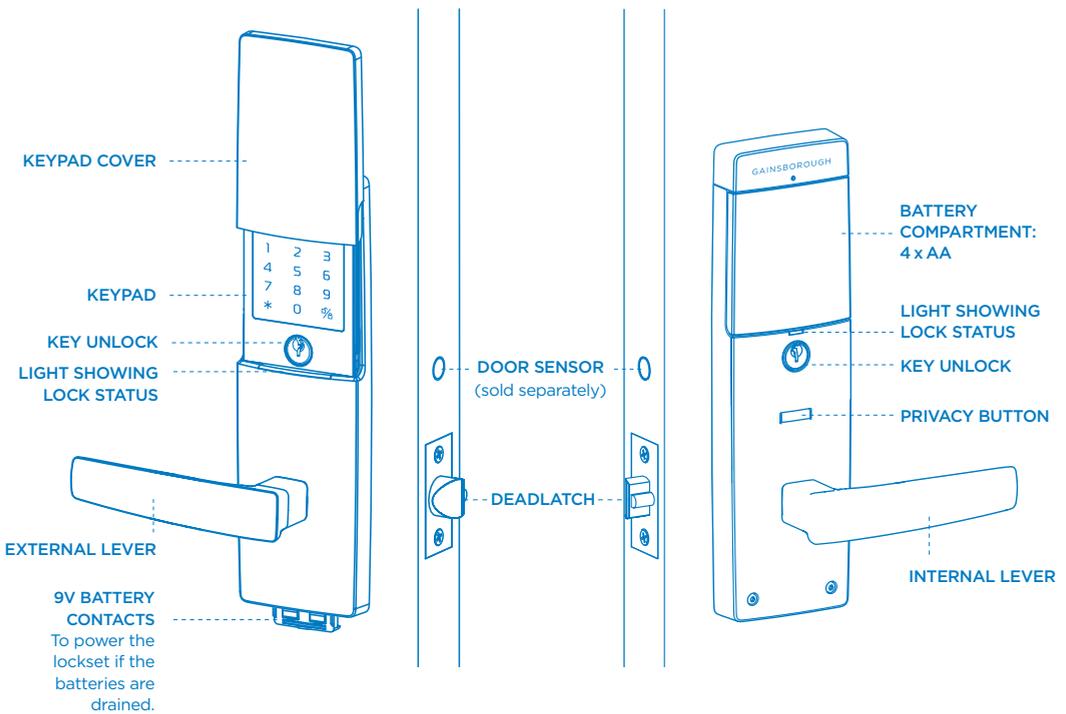




GAINSBOROUGH  
freestyle

USER GUIDE

# Your new lock:



## WARRANTY

Allegion Australia PTY Ltd guarantees to repair or replace this product if within five (5) years from the proven date of purchase if it tarnishes, discolours or corrodes; or if within ten (10) years from the proven date of purchase any mechanical defects occur; or if within one (1) year from the proven date of purchase any electrical defects occur. Applies only when properly installed and subjected to no more than fair wear and tear. This guarantee does not extend to labour costs, personal costs, death or injury, or economic, consequential or property damage of any kind whatsoever.

# Welcome to Freestyle

Your new Trilock® combines Gainsborough's signature style with the latest technology.

Whether it's checking if you've locked the house, or if your family has arrived home, this smart lock gives you unparalleled convenience, peace of mind and the freedom to move.

Enjoy Trilock®'s 3-in-1 functionality, now with Bluetooth smart technology.

## WORKS WITH:



The Freestyle App is available from your smart phone's app store.



ENCRYPTED CONNECTION



OPERATE WITH SMARTPHONE



3-IN-1 FUNCTION  
PRIVACY, PASSAGE  
& DEADLOCK



KEYLESS ENTRY  
VIA KEYPAD  
OR APP



MONITOR YOUR  
LOCK STATUS



BATTERY OPERATED  
FOR UP TO  
12 MONTHS USE



EASY TO  
INSTALL



ASSIGN/INVITE/  
SCHEDULE UP TO  
20 USERS



EMERGENCY  
OVERRIDE KEYS  
INCLUDED

## Do you want the convenience and extra peace of mind of remote access for your digital Trilock®?



Gainsborough Freestyle Wi-Fi Bridge and Door Sensor (sold separately) will give you the convenience to operate your door remotely.

- Know when your family has arrived home and accessed the door
- Receive notifications if your door is ajar
- Get alerted when someone has tampered with your lock
- Manage (add/delete) users

### ANYTIME FROM ANYWHERE

Ask your favourite retailer or hardware store about the Wi-Fi Bridge and Door Sensor Kit.

# Let's get started

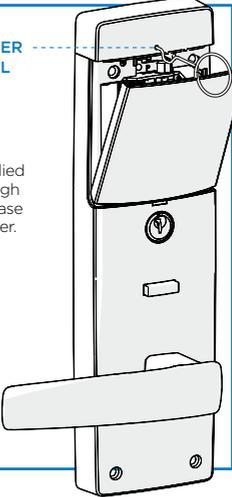
## Step 1

If your lock is pre-installed, proceed to Step 2. If you installed your lock, start with battery installation in Step 1, then proceed to Step 3.

**BATTERY COVER  
RELEASE TOOL**

**1**

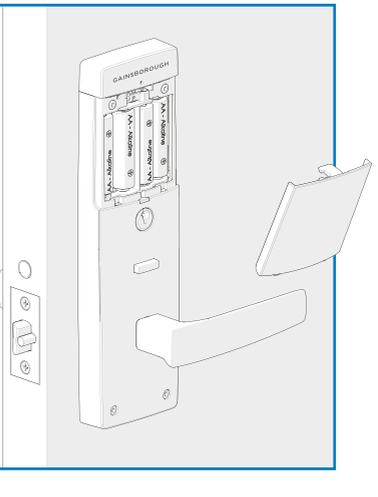
Using the supplied tool push through the hole to release the battery cover.



**2**

Install the batteries and fit the battery cover.

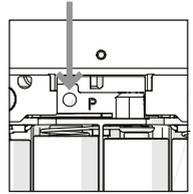
- Use only quality AA ALKALINE batteries.
- Note orientation of the batteries.
- Do not mix old and new batteries.
- Battery life is dependent on door usage and quality of batteries



## Step 2

If your lock was pre-installed, it is likely that there is a preset PIN code. Reset your unit for security and peace of mind.

Make sure your door is ajar and unlocked before resetting. Facing the internal lockset, locate the Program Button above the batteries. Press and hold for 10 seconds until light blinks, and wait a few seconds while the lockset restarts.



## Step 3

Set up with the Gainsborough Freestyle™ app is easy. Scan the QR code to set up the lock on your smartphone. Alternatively, download from the App store.

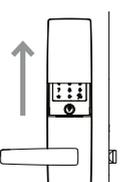
If you have a Wi-Fi bridge, the app will prompt you to set this up. With your door sensor installed, you can monitor not just your lock but also your door state.



Don't want to use the app? Follow these steps for keypad only use:

### SETTING ADMIN CODE/ FIRST USER CODE

**1**



On the external side, slide cover up to energise keypad

**2**



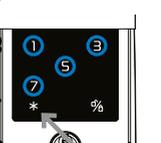
Press \*, choose '1' then press \*

**3**



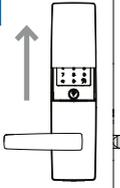
Enter desired 4 digit PIN then press \*

**4**



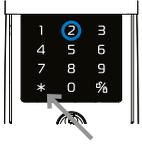
PIN code will repeat. Press \* to accept, Press % to reject

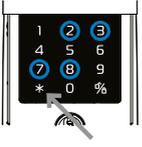
### SETTING UP USER CODES

- 

Slide cover up to energise keypad
- 

Enter Admin PIN then press \*
- 

Press '2' then \*
- 

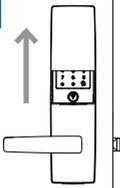
Enter User Number (choose between 1-9) then press \*
- 

Enter desired 4 digit PIN then press \*
- 

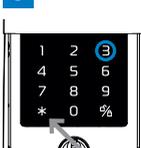
PIN code will repeat. Press \* to accept, or % to reject

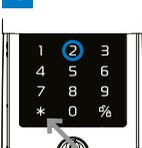
**Handy Hint:** Use the back of this guide to log the users you've assigned PIN codes to. This makes tracking, managing and deleting users easy.

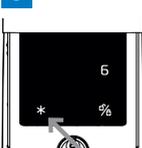
### DELETING USER CODES

- 

Slide cover up to energise keypad
- 

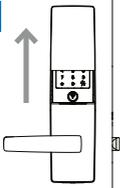
Enter Admin PIN then press \*
- 

Press '3' then \*
- 

Enter User Number you wish to delete then press \*
- 

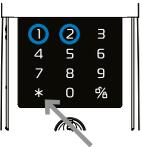
User to be deleted will be displayed. Press \* to accept, or % to reject

### VOLUME SETTING

- 

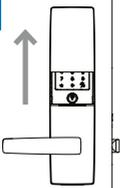
Slide cover up to energise keypad
- 

Enter Admin PIN then press \*
- 

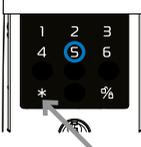
Press '4' then \*
- 

Press '1' for Off, '2' for Low, '3' for High, then \* to confirm

### AUTO LOCK

- 

Slide cover up to energise keypad
- 

Enter Admin PIN then press \*
- 

Press '5' then \*
- 

Press '1' to deactivate, or '2' to activate, then \* to confirm

GREEN LED + 3 BEEPS  
= SUCCESS.

RED LIGHT  
= TRY AGAIN

Activating Auto Lock means Privacy Lock will engage 20 seconds after user unlocks the door

**Note:** Installing and setting up the lock using the Gainsborough Freestyle™ App overrides all settings done via keypad. Plus it also allows you to set up to 20 User PINs.

# Now your lock is set up, let's test your Gainsborough Freestyle Trilock®

## Step 4

### GAINSBOROUGH FREESTYLE TRILOCK® MODES:



**UNLOCK**  
(Passage Mode)  
Outside: Unlocked  
Inside: Unlocked

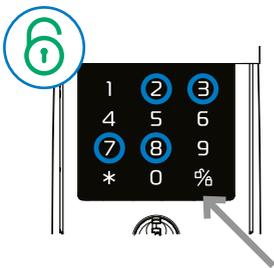


**PRIVACY LOCK**  
(Privacy Mode)  
Outside: Locked  
Inside: Unlocked

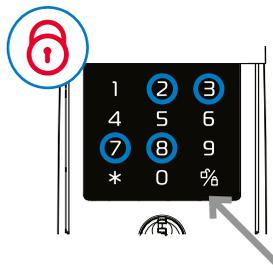


**DEADLOCK**  
(Deadlock Mode)  
Outside: Locked  
Inside: Locked

### FROM THE EXTERNAL SIDE:

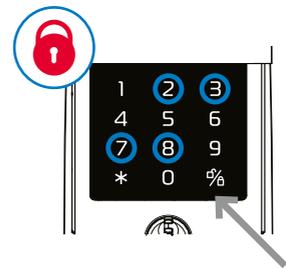


Slide cover up to energise keypad. Enter 4 digit PIN then press %.



**To Privacy Lock:** Press % when leaving.

**To Enter:** Slide cover up to energise keypad. Enter 4 digit PIN then press %.

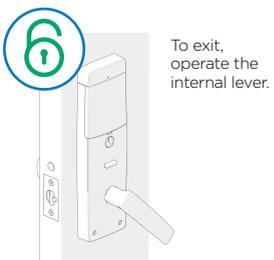


**To Deadlock:** Enter 4 digit PIN and press % when leaving.

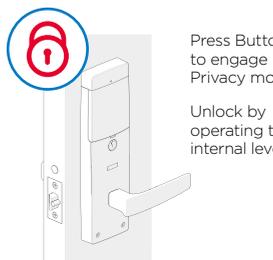
**To Enter:** Slide cover up to energise keypad. Enter 4 digit PIN then press %.

(Warning: never use deadlock when there are occupants inside).

### FROM THE INTERNAL SIDE:

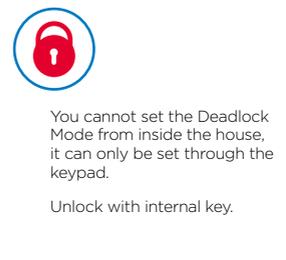


To exit, operate the internal lever.



Press Button to engage Privacy mode.

Unlock by operating the internal lever.



You cannot set the Deadlock Mode from inside the house, it can only be set through the keypad.

Unlock with internal key.

### THROUGH THE GAINSBOROUGH FREESTYLE APP:

Your app will show you your lock state. Simply choose an action for your lock:



**UNLOCK**  
(Passage Mode)



**PRIVACY LOCK**  
(Privacy Mode)



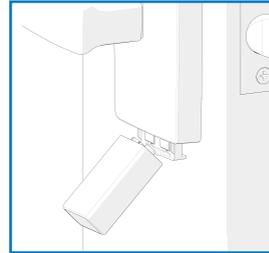
**DEADLOCK**  
(Deadlock Mode)

You're set up! Enjoy the convenience and security knowing you have a Gainsborough Freestyle Trilock®

## What do the colours and beeps on my lock mean?

		<b>PROGRAMMING</b>
	+ 1 Beep	<b>UNLOCK</b>
	+ 2 Beeps	<b>PRIVACY LOCK</b>
	+ 3 Beeps	<b>DEADLOCK</b>
	Rapid beeps	<b>ERROR</b>
	5 low tone beeps	<b>LOW BATTERY</b>

## Emergency Power Supply



**9V battery connections are located in a slide down tray under the front of the outside escutcheon.**

In the case that the 4 AA alkaline batteries are completely discharged, a 9V battery can be used to supply power to the lock. While connecting the 9V battery, the lock can be operated as normal, granting access so the AA alkaline batteries can be replaced.

### IMPORTANT

It is important not to engage the Deadlock function when there are people inside the house. Only use good quality alkaline batteries with your Gainsborough Freestyle Trilock®.

### USE & CARE INSTRUCTIONS

This lockset is designed to provide the highest standard of product quality and performance. Care should be taken to ensure a long-lasting finish. When cleaning is required use a soft, damp cloth. Using lacquer thinner, caustic soaps, abrasive cleaners or polishes could damage the coating and result in tarnishing. Do not clean screen with any cleaning products containing bleach. Do not install the lock in close proximity to caustic vapours or where it may be subjected to extreme weather conditions.

### WARNINGS

**IMPORTANT:** The accuracy of the door preparation is critical for the proper functioning and security of this product. Misalignment can cause premature wear and a lessening of security. The lock should only be serviced by a qualified technician.

Any unauthorised modifications will void your warranty and compromise your security.

**Questions about your new Gainsborough Freestyle Trilock®?**

Let us help you! Visit [www.gainsboroughhardware.com.au/freestyle/faq](http://www.gainsboroughhardware.com.au/freestyle/faq)

# GAINSBOROUGH freestyle

IS GAINSBOROUGH'S SMART TECHNOLOGY

User No.	Assigned to
1	
2	
3	
4	
5	
6	
7	
8	
9	

**SERIAL NUMBER:**