



# DÉCOFIRE

## – HALO RAPID INDUCTION AREA HEATER –

### Assembly, Safety & Operating Instructions



Tools required for assembly:  
Phillips Screwdriver.

Additional materials required for assembly:  
7.5 KGS of sand and clean water to fill the  
ballast tank.



#### **FOR OUTDOOR USE ONLY**

THIS APPLIANCE IS DESIGNED AND APPROVED FOR OUTDOOR USE ONLY

DO NOT USE THIS APPLIANCE INDOORS OR IN AN UNVENTILATED AREA.



#### **WARNING**

THE GUARD IS FITTED TO THIS APPLIANCE TO REDUCE THE RISK OF FIRE OR, INJURY FROM BURNS AND NO PART OF IT SHALL BE REMOVED.



#### **WARNING**

Read instructions carefully. If the information in this instruction manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

Keep instructions in a safe place for future reference.

If you are assembling this unit for someone else, give this manual to them to read.



#### **WARNING**

DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.

DO NOT USE OR STORE FLAMMABLE MATERIALS NEAR THIS APPLIANCE.

DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.



#### **DANGER**

##### **If you smell gas:**

1. Shut off gas to the appliance.
2. Extinguish any open flame or ignition source
3. If odour continues, keep away from the appliance and immediately call your local fire department



#### **DANGER - CARBON MONOXIDE HAZARD**

This appliance can produce carbon monoxide, which has no odour. Using it in an enclosed space can kill you. Never use this appliance in an enclosed space such as a tent, home, basement or camper. Do not bring this appliance indoors.



# Specifications & Dimensions

## Décofire Halo Series Outdoor Heater

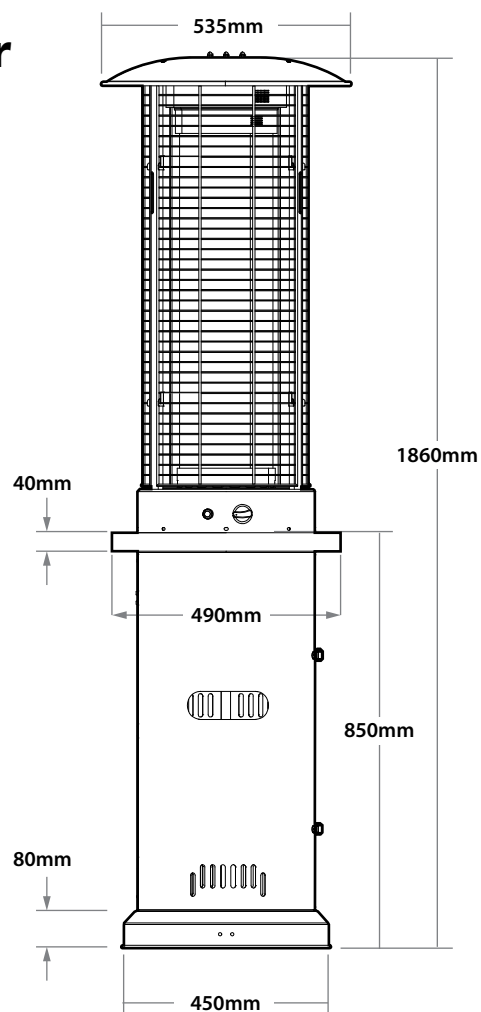
Specification	DF102043
Gas type	LPG / Propane
Gas consumption	48 MJ/Hr
Operating Pressure	2.75kPa
Injector Size	2.15mm
Certified by the AGA	AGA 8717 G

### UNPACKING & ASSEMBLING THIS APPLIANCE

- Due to the weight - this product may require two people to lift the components from the carton.
- Place a sheet or blanket on the ground to protect the surfaces of this appliance when unpacking and handling.
- Carefully remove all components from the carton and remove all packaging materials from the product prior to first use.
- Before beginning assembly of product, make sure all parts are present. Compare parts with components and hardware contents list. If any part appears to be missing or damaged, don't use this product and call customer service immediately.



Use of this appliance in a commercial application may require a more frequent schedule of service, maintenance or parts replacement.





## IMPORTANT SAFETY WARNINGS

- THIS APPLIANCE IS DESIGNED AND INTENDED FOR OUTDOOR USE ONLY!
- This appliance shall be used outdoors, in a ventilated space and shall not be used in any enclosed area.
- This appliance shall not be installed or used indoors, inside buildings, sheds or garages or any other enclosed area.
- DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.
- DO NOT place, use or store any flammable liquid or gas fuels or fuel containers within the vicinity of this appliance and always ensure that any fuel containers or cylinders nearby are sealed or shut off to prevent escaping vapour.
- This appliance is designed and approved for use with LPG / Propane Gas Only. Cylinder size 480mm Height x 310mm Diameter. Type: 9KG / 8.5KG Fill Capacity. (Cylinder and gas sold separately)
- An LP Gas Cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.
- This appliance is NOT approved for use with Natural Gas. Do Not attempt to convert this appliance to Natural Gas. Converting this appliance to Natural Gas is dangerous. Unauthorised conversion of this appliance will void the manufacturer's warranty.
- DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.
- NEVER dry clothes or flammable items over, on or immediately near this appliance.
- Children & adults must be alerted to the hazards of high surface temperatures and risk of burns and igniting of clothing.
- Children should be carefully supervised when they are in the area of the appliance.
- DO NOT operate this appliance unless it is fully assembled.
- This appliance must be maintained and serviced in accordance with the instructions and recommended service intervals supplied in this instruction manual. Any repairs should be undertaken by a qualified service technician.
- This appliance should be inspected and serviced at least every 3 years by a qualified service technician.
- It is important that all control compartments, burners and circulating air passages of the appliance be kept clean for continued safe operation.
- Only use the regulator and hose assembly provided with this appliance. Use only genuine replacement parts. All replacement parts used must be of the same specification as originally supplied with this appliance.
- DO NOT MODIFY THIS APPLIANCE

## GENERAL SAFETY WARNINGS

- Ensure this appliance is placed on a firm, level surface.
- Do Not use the appliance if it has been exposed to rain or water. Always allow appliance to dry before operating.
- Don't use your appliance during high winds. Avoid installing or operating this appliance, where a direct draft may affect or fan the flames.
- Make sure that the fire is completely extinguished before you leave this appliance unattended.
- Do not disassemble or modify this appliance in any manner other than as described within these instructions.
- Installation clearance requirements must be adhered to. Please read the section on installation clearances before installing or placing this appliance.
- Do not cover or surround this appliance with insulating materials.
- The installation of this unit must adhere to local codes or AS/NZS: 5601
- Never remove or reinstall a gas cylinder from this appliance while it is in use - always turn off all valves and controls before changing over the gas supply cylinder.
- Never use a naked flame to check for gas leaks.
- Discontinue use if any part of the gas cylinder is damaged. Rust and dents may be hazardous and should be inspected by a gas supplier or cylinder inspection station.
- Never leave this appliance unattended while in use.
- Keep a safe distance to avoid burning skin or clothing.
- Do not sit on or rest hands or feet on this appliance.
- If the flame goes out while burning, turn the gas valve off. Wait 5 minutes before repeating the initial lighting procedure. Once you have a flame started, hold down the control knob for 1 minute.
- Do not disconnect any part of this appliance while unit is in use.
- If this appliance is being stored indoors, detach the gas cylinder and store in a safe place -ensure all gas valves and controls are turned to the off position.
- Do not install or operate this on a boat or vehicle.
- Always remove any protective cover before lighting or using this appliance..
- Do not set the protective cover over the unit until it is turned off and completely cooled down.
- Always check for leaks if the appliance has not been used for an extended period.
- Inspect the gas hose and all connections to the gas cylinder prior to each use.
- In case of high winds, you may be required to secure this unit to the ground to prevent the unit falling over.

## **OPERATING SAFETY WARNINGS**

- Always follow lighting instructions carefully.
- This appliance is not intended for cooking.
- Appliance may be hot while in use, do not attempt to move it while in use.
- Always observe any local or state fire warnings.
- Do Not use gasoline, petrol, ethanol, alcohol, turpentine, kerosene, lighter fluids or any other liquid fuels in conjunction with this appliance. This is dangerous and may result in an explosion.
- While this appliance is operating or hot, do not touch the main heating surface or immediate surroundings as these areas may be hot and could cause burns.
- Do not use this appliance for any purpose other than its intended use.
- To prevent accidental fire and / or smoke damage, remove all packaging before lighting or operating this appliance.
- Do not heat any unopened plastic, glass or metal containers on or in this appliance. Pressure may build up and cause the container to burst, resulting in serious personal injury or death, property damage or damage to this appliance.
- Never move this appliance when it is operating or hot.
- Do not use this appliance while under the influence of alcohol, prescription or non-prescription drugs or any substance that may impair sound judgment.
- Avoid wearing loose clothing while operating this appliance.

## **CHILD & PET SAFETY WARNINGS**

- Never let children operate this appliance without close supervision. Children must be supervised while near this unit.
- Never leave this appliance unattended while in use. Monitor any child or pet activities around this appliance at all times.
- Gas appliances contain hot working surfaces that, if touched, may cause skin burns or scalding.
- Never leave children or pets unattended in the vicinity of where this appliance is being used.
- Do not store items of interest to children on, around or below this appliance. Children climbing on this appliance, to reach items, could damage this appliance or be burned or seriously injured.
- Never allow children to sit or stand on any part of this appliance.
- We recommend the use of a fire screen or guard to prevent children or pets from coming into direct contact with the surfaces of this appliance while it is in use or hot.

## **MAINTENANCE & REPAIR SAFETY WARNINGS**

- This appliance should be inspected and cleaned regularly in accordance with the instructions supplied in this manual.
- Always check this appliance prior to each use - do not use this appliance if there is a fault.
- All installation and repair should be done by a qualified service technician.
- Unless specifically recommended in this manual, do not attempt to repair or replace any part of the appliance yourself.
- Only use genuine replacement parts.
- Do not operate the product if it has been dropped or damaged in any manner. Call our customer service number for information on examination or mechanical repair or adjustment of this product.
- Any guard or other protective device removed for servicing the appliance shall be replaced prior to operating the appliance.
- It is imperative that the control compartment, burners and circulating airways of the appliance are kept clean.

## **IN THE EVENT OF ACCIDENTAL FIRE**

- In the event of an accidental fire, if safe to do so, immediately turn this appliance off at the main control and then shut off the cylinder control valve.
- For emergency purposes, we recommend the installation of an approved fire extinguisher in the vicinity of where this appliance is installed.

## CHOOSING A LOCATION FOR YOUR AREA HEATER

### This appliance is designed for outdoor use only

We recommend choosing a location that is protected from the elements, while at the same time complying with the requirements of the 'minimum clearances to combustibles' and 'installation guide' below.

- Avoid placing the appliance where it will be exposed to strong breezes.
- Avoid placing the appliance where it will be exposed to harsh weather conditions, such as rain or hail.
- This appliance can be used in most outdoor environments but must never be permanently left in an unprotected or exposed area when not in use.
- When not in use, this appliance should be stored in a dry, protected area - such as under an awning or pergola - with its protective cover fitted.



### MINIMUM CLEARANCES TO COMBUSTIBLES



WHEN CERTAIN MATERIALS OR ITEMS ARE STORED ABOVE, BESIDE OR UNDER THIS APPLIANCE WHILE IN USE, THEY MAY BE SUBJECT TO RADIANT HEAT AND COULD BE SERIOUSLY DAMAGED.

#### Minimum Clearances To Combustibles

Combustible materials are materials such as wood, paper plant fibers some plastics. e.g. any material that is capable of being ignited.

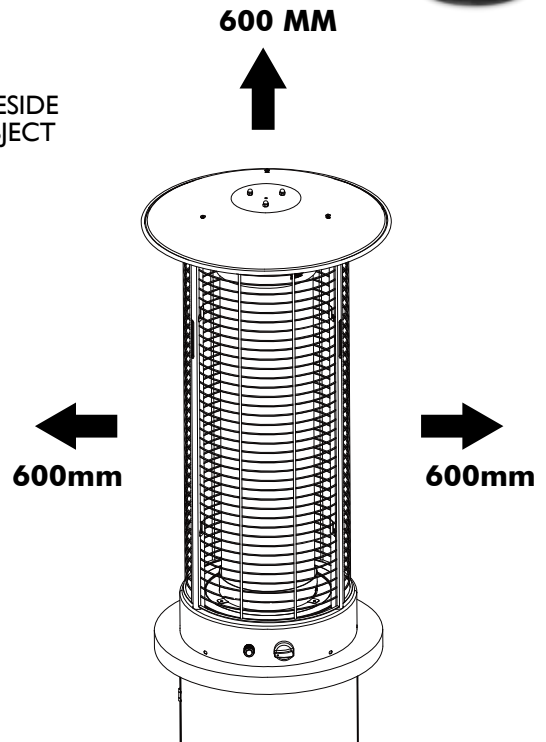
##### Above this appliance:

Minimum of **600mm** to combustible materials.

##### Around this appliance:

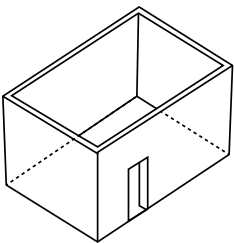
Minimum of **600mm** to combustible materials.

NOTE: DO NOT OPERATE this appliance under any awning or pergola if there is a risk of the structure or materials igniting or being damaged by the heat.

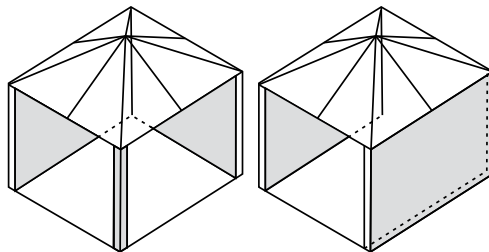


### INSTALLATION GUIDELINE

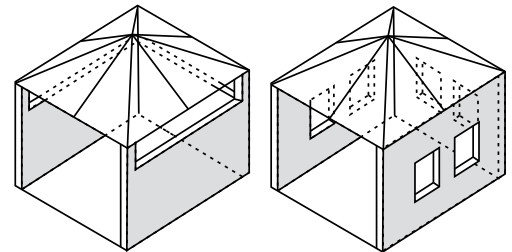
Only use this appliance in an above ground, open-air situation with natural ventilation, without stagnant areas, where gas leakage and products of combustion are rapidly dispersed by wind and natural convection. Any enclosure in which the appliance is used must comply with one of the following:



**1.** An enclosure with walls on all sides, but at least one permanent opening at ground level and no overhead cover



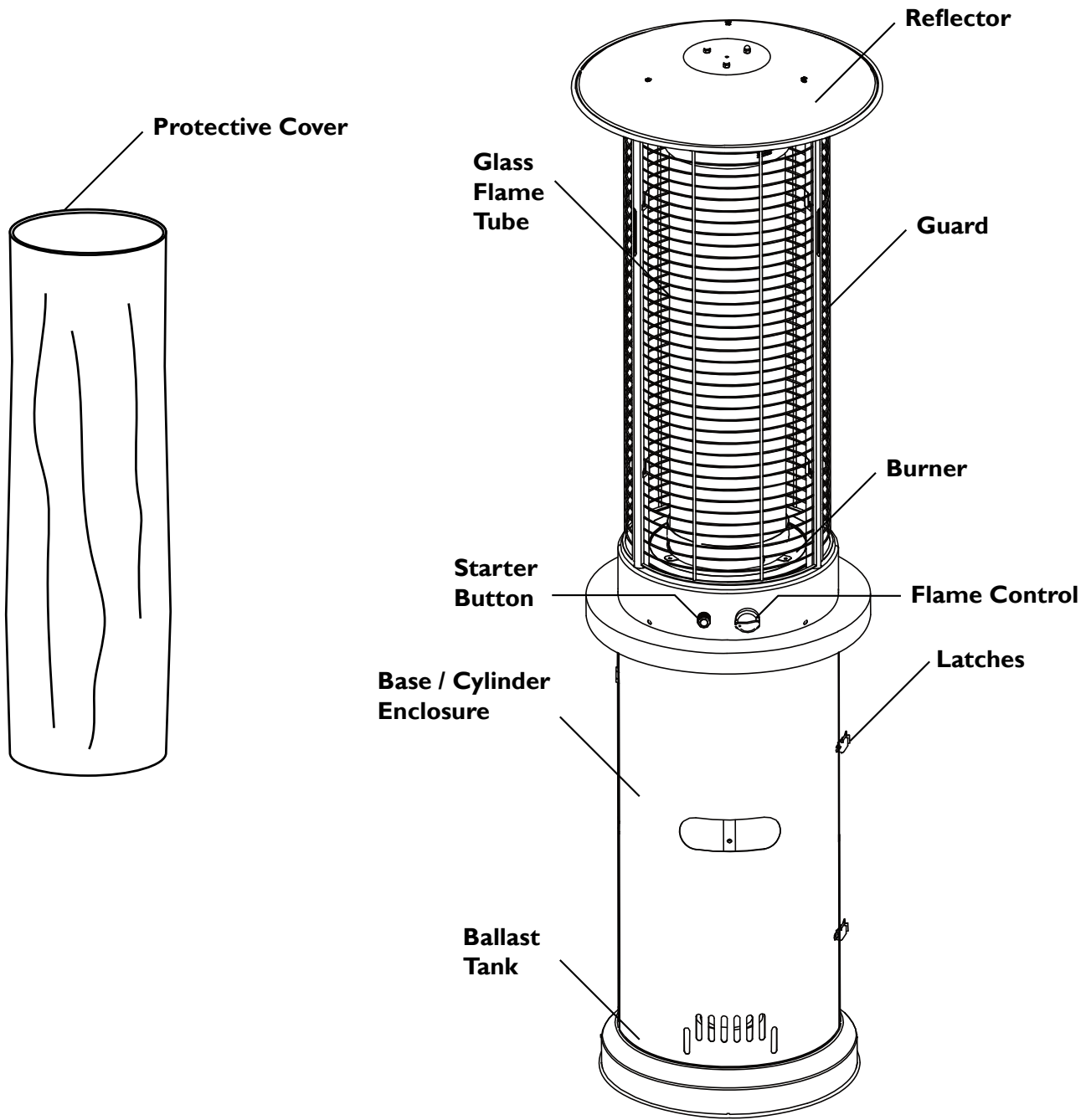
**2.** Within a partial enclosure that includes an overhead cover and no more than two walls



**3.** Within a partial enclosure that includes an overhead cover and more than two walls, the following will apply:

- (i) at least 25% of the total wall area is completely open, and
- (ii) at least 30% of the remaining wall area is open and unrestricted (see Example 4 & 5).
- (iii) In the case of balconies, at least 20% of the total wall area shall be and remain open and unrestricted.

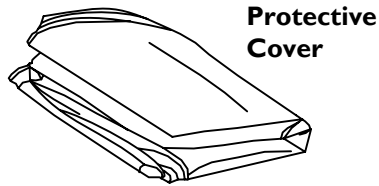
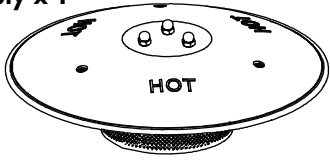
**APPLIANCE FEATURES**



# COMPONENTS AND HARDWARE

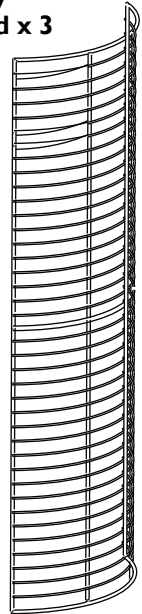
Tools required for assembly: Phillips Screwdriver.  
 Additional materials required for assembly: 7.5 KGS of sand, Clean water.

**Reflector Assembly x 1**

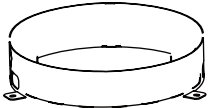


**Protective Cover**

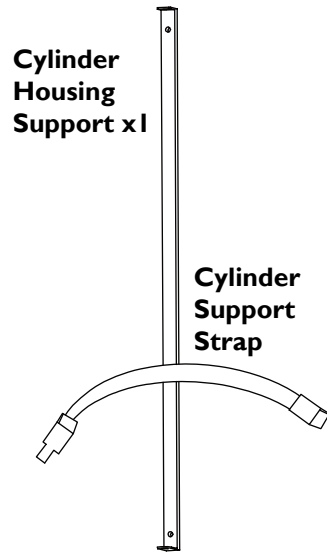
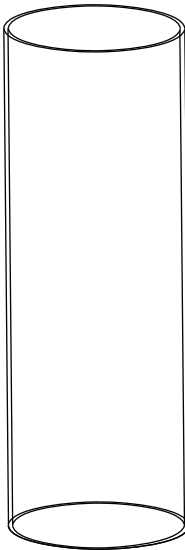
**Safety Guard x 3**



**Glass Tube Locating Ring x 1**



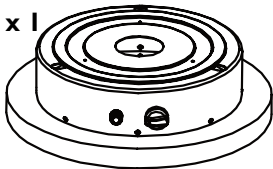
**Glass Tube x 1**



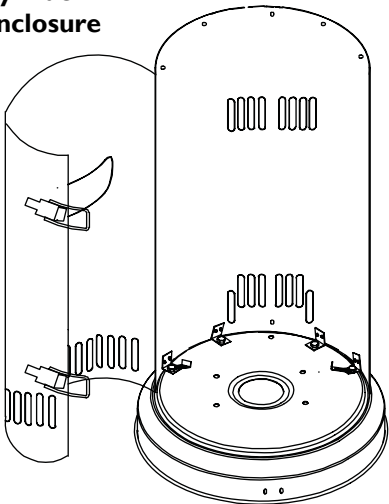
**Cylinder Housing Support x 1**

**Cylinder Support Strap**

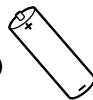
**Burner Assembly x 1**



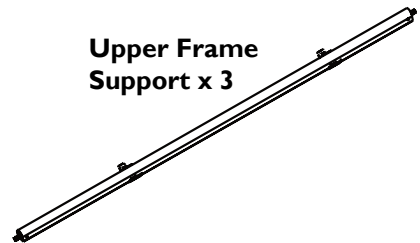
**Cylinder Enclosure**



**1.5V AA Battery (x 1)**



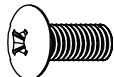
**Upper Frame Support x 3**



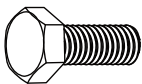
**M5 x 12mm Screw (x 2)**



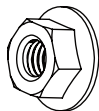
**M6 x 12mm Screw (x 4)**



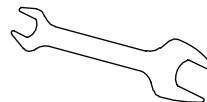
**M8 x 16mm Screw (x 1)**



**M6 Lock Nut (x 4)**



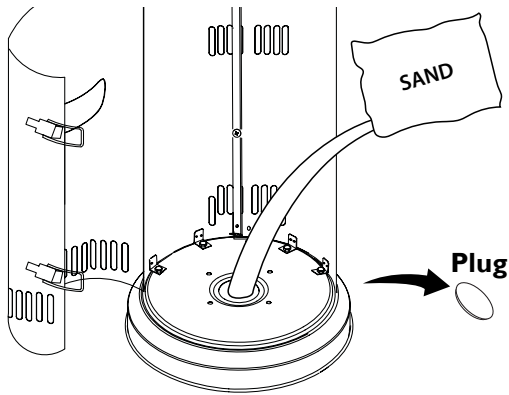
**Spanner (x 1)**



### Step 1.

Before assembly commences, ballast must be added to the cylinder housing / base.

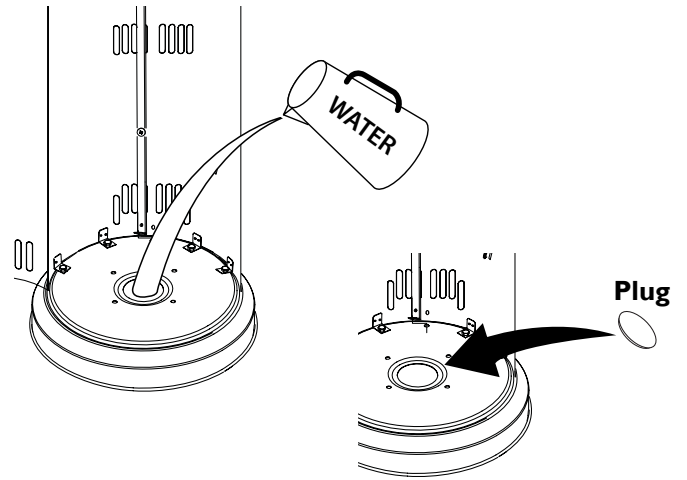
Remove the plastic plug at the center of the base, then pour in approx 7.5KGS of sand into the base. (About 3/4 of the container volume).



### Step 2.

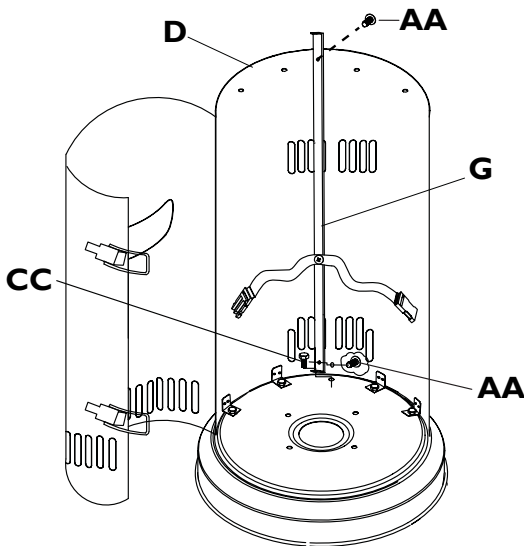
Once the sand is placed, then slowly fill the base with water until it reaches the top of the container rim.

Reinsert the plug and clean off any spills.



### Step 3.

Attach the cylinder housing support (G) to the cylinder enclosure (D) using one M8 x 16 screw (CC) and two M5x12 screws (AA). Do not fully tighten to allow room for adjustment later in the assembly process.

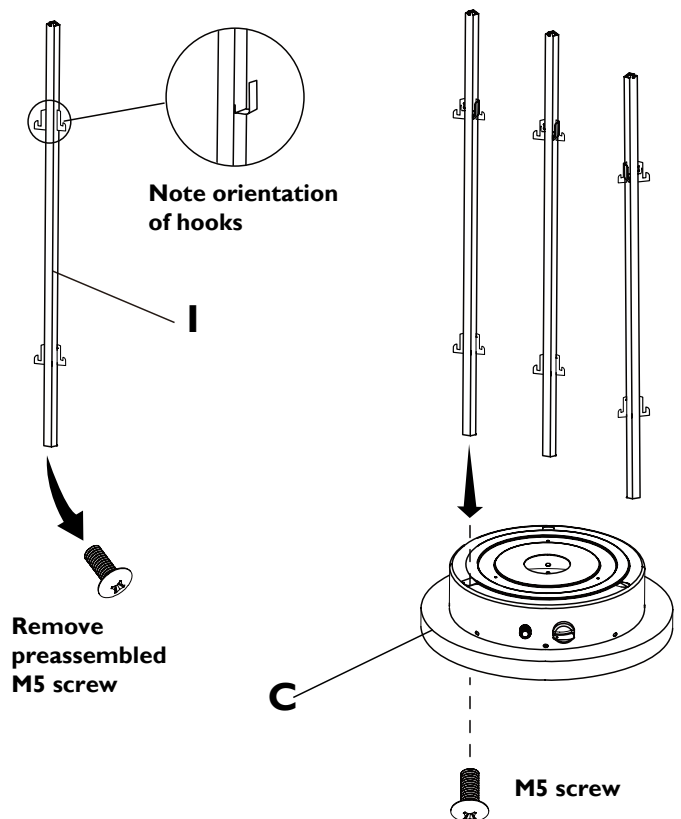


### Step 4.

Note: Before commencing this step, note the correct orientation of the upper frame supports (I) for assembly. Ensure that the hooks on the upper frame supports are facing upwards.

Remove the pre-assembled M5 screws from the upper frame supports (I), then slide each support into the slots at the top of the burner assembly (C).

Once fully inserted secure the upper frame supports (I) into the burner (C) by using the M5 screws that were removed at the beginning of this step.





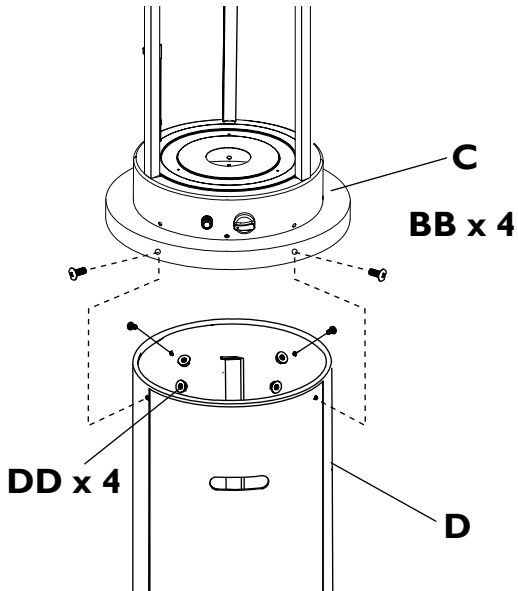
### Step 5.

Align the holes at the bottom of the burner assembly (C) with the top of the cylinder enclosure (D).

Position both assemblies so that the control panel on the burner assembly (C) is aligned with the door on the cylinder enclosure (D).

Through the aligned screw holes attach the burner (C) to the top of the cylinder housing (D) using four M6 x 12 screws (BB) and four M6 lock nuts (DD).

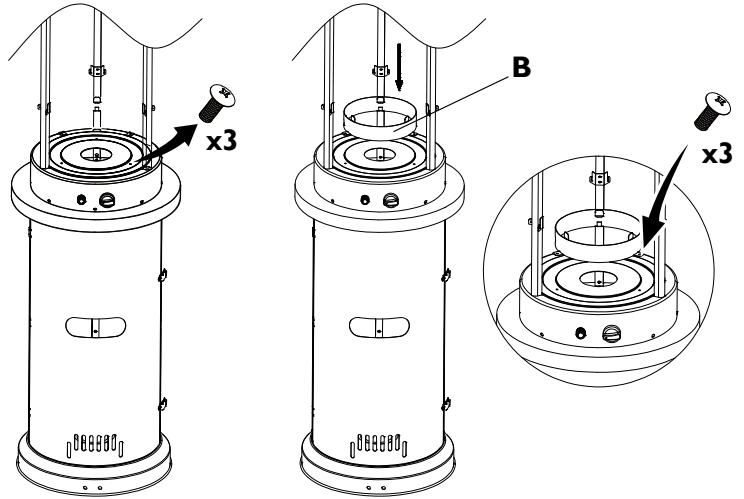
Tighten the screws firmly.



### Step 6.

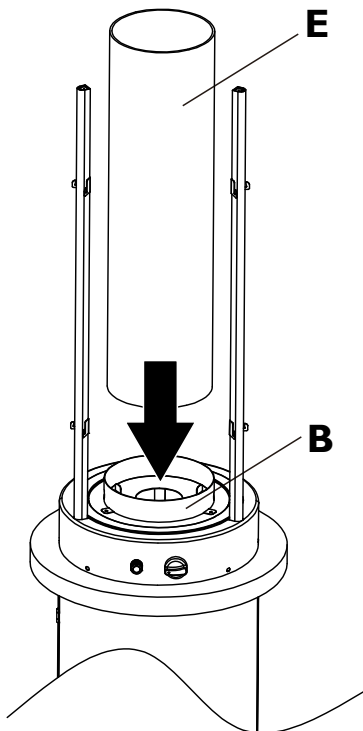
Remove the 3 pre-assembled screws from the top of the burner assembly (C).

Using the 3 screws removed at the beginning of this step, attach the glass tube locating ring (B) to the top of the burner assembly (C). Tighten the screws firmly.



### Step 7.

Place the glass tube (E) into the top of the glass tube ring (B).

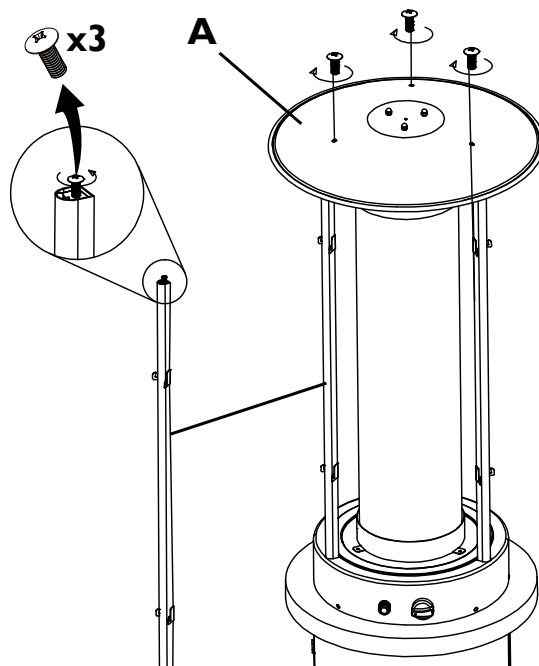


### Step 8.

Remove the three pre-assembled M5 screws from the top of each of the upper frame supports (I).

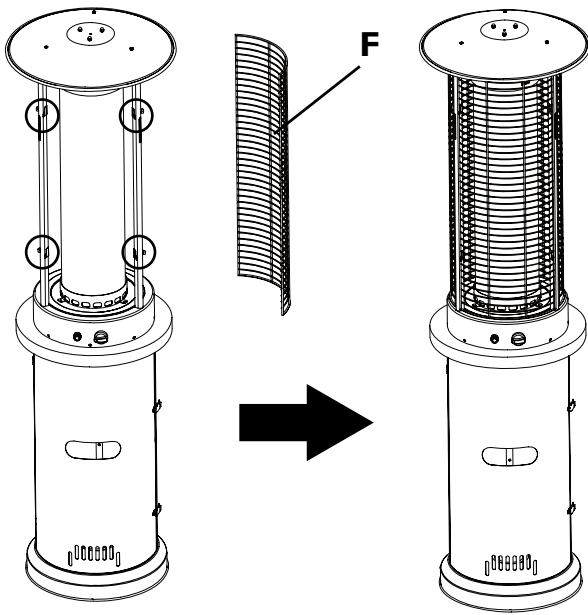
Position the reflector assembly over the top of the upper frame supports and align the mounting holes.

Using the three screws that were previously removed, secure the reflector assembly to each of the upper frame supports (A) to the upper supporters (I). Tighten the screws firmly.



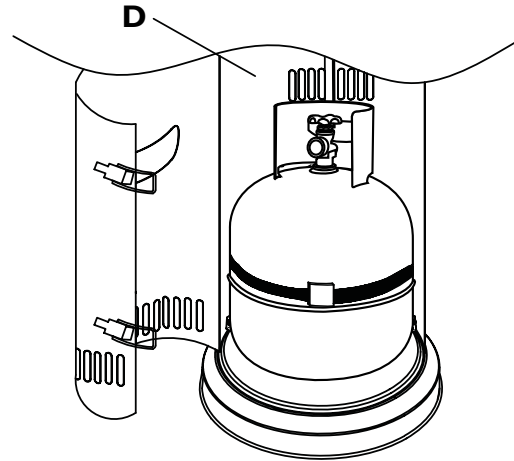
### Step 9.

Attach the 3 safety guards (F) onto the hooks at the top of the upper frame supports (I).



### Step 10.

Open the door on the cylinder housing (D) and place the gas cylinder (not included) into the pre-assembled cylinder support. Tighten the support strap to ensure the gas cylinder is fully secure. Note: Once the cylinder is connected to the regulator in the next step, be sure to close the door prior to use.

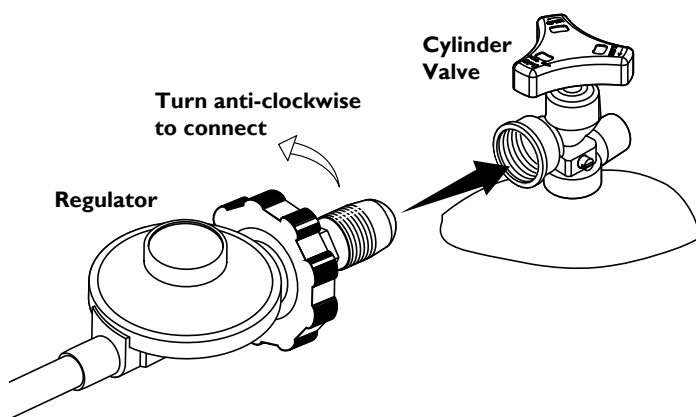


### Step 11.

Connect the appliance hose and regulator to the gas cylinder.

Note: POL fitting connectors are left hand threaded and must be turned anti clockwise to connect.

Tighten the POL regulator connection by hand (only) making sure it is fastened securely before moving on to the lighting and operating steps in this manual.



## OPERATION

### Pre-Start Checks

Prior to using the appliance at any time, it is advisable to inspect the appliance using the following checklist.

### Appliance, Gas Controls and Burner

Inspect all major components on the appliance:

- Check the burner, glass tube and reflector for any damage or build up of carbon, spider webs or nests etc.
- Check the glass flame tube for damage or cracks, do not use the appliance if cracks in the glass are present.
- Check that the wire guard is secured and undamaged.
- Check the appliance controls - (flame adjustment control and starter button) - the flame adjustment control should rotate smoothly and the starter button, when pressed, should cause a spark to occur at the burner ignition probe.
- Ensure the ignition probe is clear of dust and debris.

### Gas Hose & Regulator - Gas Line Connections

- Inspect the appliance gas hose and regulator for abrasion, cuts or other damage. If there are signs of wear, abrasion or damage, you must replace the hose and regulator.
- If the gas hose / regulator has been disconnected from the appliance for a period of time - inspect the POL connector to ensure it is free of any dirt, spider webs or nests etc. If not cleared, these elements can cause a blockage that will prevent the appliance from functioning.

### Gas Cylinder & Cylinder Valve

- Inspect the gas cylinder and cylinder valve for any signs of wear or damage.
- The gas cylinder should be clean and show no signs of rust or dents. If the cylinder is corroded or, has been dropped or, sustained a dent, it will need to be inspected at an authorised cylinder inspection station. (Or swap over your cylinder for a freshly filled one at your nearest cylinder exchange retailer).
- If the gas cylinder has been disconnected from the appliance for a period of time - inspect the cylinder valve / outlet to ensure it is free of any dirt, spider webs or nests etc. If not cleared, these elements can cause a blockage that will prevent the appliance from functioning.

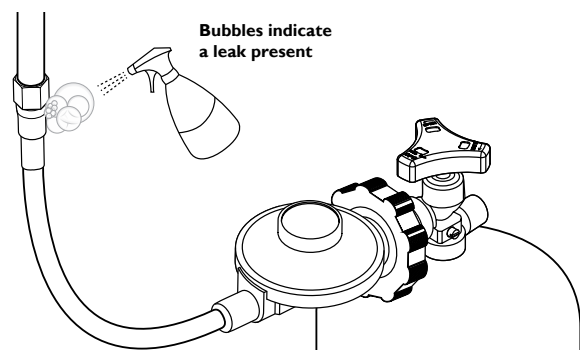
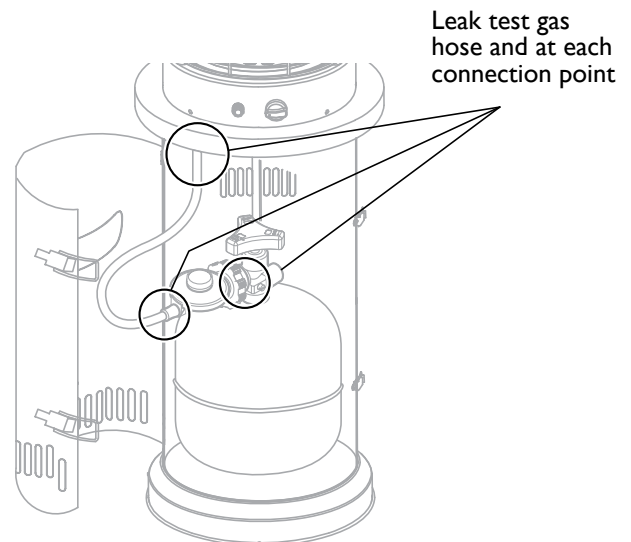


### Gas Leak Test

- Before using the appliance, it is advisable to perform a leak test on each gas line connection.
- Prior to performing a leak test be sure there are no live ignition sources present such as a naked flame or pilot light for another gas appliance.
- Never ever check for gas leaks with a naked flame.

### Leak Test Procedure

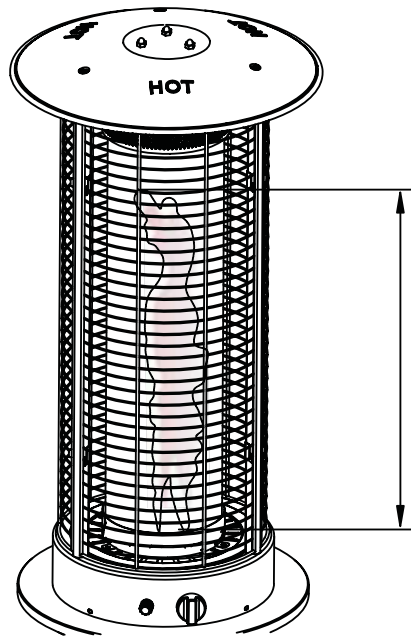
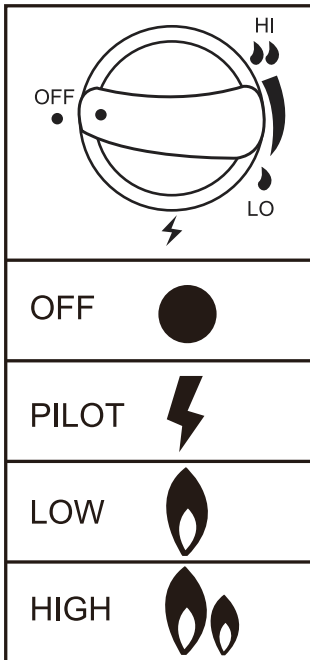
1. Connect the appliance hose & regulator to the gas cylinder and make sure the valve on the gas cylinder is turned off.
2. Check that the gas control on the appliance is turned to the 'OFF' position.
3. Turn the gas cylinder valve on. Now, brush or spray a mixture of detergent and water on all connections including the Hose, Regulator, POL Connection, Cylinder Valve - If bubbles form on any connection point along the gas line or, on the gas hose, this is an indication that a leak is present.
4. If you smell gas or a leak is discovered, turn the gas cylinder valve off, disconnect the regulator from the gas cylinder and do not use the appliance until the leak is repaired. (For example, either the connection must be re-tightened or the hose must be replaced).



## Operation

**WARNING: If the lighting instructions are not followed directly a fire or explosion may occur resulting in property damage, personal injury or death.**

- The glass flame tube may break if it is wet while in use; never use the appliance while it's raining or wet conditions are present. Do not splash any liquid on the appliance while it is operating or hot.
- Keep children away from the unit while in use; the glass tube may be extremely hot while in use.
- Do not touch the guard while the appliance is operating or hot.
- Ensure that the heater is on a firm and level surface. The heater may be damaged if the unit tips over.
- Never use the heater if the glass tube shows any cracks.



### Operation

Observe flame height when lit.

The flame should be a yellow/blue colour between 50 - 70cm in height.

### To Light

1. Unscrew the ignition button on the burner to see if the battery has already been placed inside. If the battery is not already within the ignition button on the burner, please place the battery into the ignition button slot.
2. Make sure the ignition control knob is turned to the 'OFF' position. Connect gas cylinder and slowly open the valve on the gas cylinder by turning the knob counterclockwise.
3. Press in and turn the ignition control knob to the "pilot" position; hold down for 1 minute.
4. Push the ignition button, while still holding down control knob down, to generate a spark.
5. Check to see if pilot is alight through the glass tube. If there is, turn the control knob to the "low" position.
6. For maximum flame height and heat output, turn the control knob to the "high" position.

### To Extinguish

1. Push and turn the ignition control knob clockwise to the 'OFF' position.
2. Turn the valve on the gas cylinder to close the gas supply and disconnect the gas cylinder.

## IN THE EVENT OF A FAULT

Most problems can be easily solved by using the trouble shooting guide below to determine the cause and solution before calling our customer service team.

Problem	Cause	Solution
<b>Burner will not light (Electric starter faults)</b>	Igniter electrode pin and / or burner are wet	Dry off with a soft cloth.
	Igniter battery is incorrectly inserted	Check which direction the battery is inserted.
	Igniter battery is exhausted / dead	Replace with a fresh 1.5V AAA battery .
	Igniter electrode pin is broken	Replace the electrode - Contact Décofire.
	Igniter electrode wire is loose or disconnected	Reconnect contact wire to the igniter box.
	Electrode wire is shorting between valve	Check for source of short - replace electrode wire if faulty - Contact Décofire.
<b>Burner will not light (Gas supply faults)</b>	No gas flow / no gas	Check cylinder valve is turned on.
	No gas flow / no gas	Refill cylinder (or swap over with a freshly filled cylinder)
	No gas flow / no gas	Check appliance flame control is turned fully on. (and then adjust as required)
	No gas flow / no gas	Regulator / hose not connected - check all connections, leak test and resume lighting and operation procedures.
	Obstructed gas flow	Check all hoses for kinks and bends.
	Burner ports obstructed - dirt or debris	Turn off appliance flame control and cylinder valve. Insert an opened paper clip (or similar item) into each of the burner ports to clear them out.
	Burner injector blocked	Clear blockage. Note: do not use any physical object to clear the injector orifice, only use compressed air.
	Burner ports obstructed - Bugs, spiders, webs or nests	Turn off appliance flame control and cylinder valve. Insert an opened paper clip (or similar item) into each of the burner ports to clear them out. Use caution when clearing any web or nest.
	Loose connection(s)	Check all fittings and tighten connections as necessary
	Air in gas line (eg, after fitting refilled cylinder)	Purge air from gas line for a few seconds while pushing the starter button repeatedly.
<b>Burner emits smoke</b>	Flame obstructed at burner ports	Check that all burner ports are free of any dust, bugs, webs or nests or other debris.
	Regulator hose is kinked	Check hose and remove any bends or kinks.
<b>Sudden drop in gas flow</b>	No gas flow / no gas	Check cylinder valve is turned on / fully open.
	No gas flow / no gas	Cylinder low or empty - refill or swap over cylinder.
	Excess flow or safety shut off device safety valve has been activated (If fitted)	Turn the flame control knob to the 'OFF' position. Turn off the cylinder valve. Check for the reason why the safety device has activated before resetting the safety device. (Follow the manufacturers instructions). Then turn on the gas cylinder valve and restart the appliance as per the lighting procedure in this manual.
<b>Burner will not stay alight / Flame blows out easily</b>	Flame obstructed at burner ports	Check that all burner ports are free of any dust, dirt of debris.
	No gas flow / no gas	Check cylinder valve is turned on / fully open.
	No gas flow / no gas	Refill cylinder (or swap over with a freshly filled cylinder)

## CARE AND CLEANING

### A few tips...

- Never clean this appliance when it is hot - always allow the appliance to cool completely before cleaning or maintenance.
- Before performing any maintenance always shut off all gas controls and valves and disconnect the gas cylinder from the appliance.
- Do not use high pressure water blasting devices to clean the surfaces of the appliance body as this may damage or remove the surface coatings.
- Always check any cleaning product on a small area of the underside of the product to confirm it is safe to use. Note: Permanent damage may occur if abrasive powder or solvent cleaners come in contact with painted or metal components of this appliance.
- Avoid using harsh chemical cleaners, sprays or highly abrasive cleaning tools.
- Corrosive environmental conditions (seaside & coastal locations) may cause stubborn stains, discoloration and possibly rust pitting of components.
- Carbon deposits may pose as a fire hazard; clean the reflector and inside of the glass tube with soap and water if any carbon deposits are present.

### Care: Body - Painted Finishes

Wipe the appliance over with a soft damp cloth and mild detergent if required. Rinse with clean water and dry off all components with a soft cloth before using appliance.

### Care: Glass Components

Regularly clean the glass tube with a damp soft cloth. Glass cleaner may also be used to remove stubborn stains or build up.

Dry the glass with a soft cloth. Ensure the glass tube is completely dry before reinstalling into the appliance.

### Care: Stainless Steel / Aluminium Components

Regularly clean the visible stainless steel or aluminium components with a suitable approved cleaner. Follow the manufacturers instructions for cleaning and then rinse the components with clean water and then dry the components with a soft cloth. Ensure all components are completely dry before using the appliance.

## STORAGE

When not in use, this appliance must be protected from exposure to the elements: e.g. Sun, Wind, Rain, Dust, Snow and Ice.

Cover this appliance at all times when not in use or move this appliance to a covered outdoor space or store the appliance in a dry environment, for example, a garage or suitable storage space.

If this appliance is being stored indoors, the gas cylinder must be turned off at the cylinder valve and the gas cylinder must be disconnected from the appliance.

It is generally recommended that any gas cylinder - when not in use - be stored outdoors in a secure, protected and well ventilated area.

## CLEANING, MAINTENANCE & SERVICING SCHEDULE

Service Item	Recommended Interval
<b>Major appliance inspection and service</b> This appliance should be inspected and serviced by a qualified gas service technician.	2 years
Cleaning: Appliance Body, Glass Flame Tube, Mesh / Wire Guard, Burner, Reflector.	6 months or, more frequently if required.
Gas leak test.	1-2 months or, Whenever gas cylinder is refilled or, If the hose and regulator has been disconnected.
Inspect burner and flame control operation.	12 months.
Check ignition / starter system and battery.	12 months.
Inspect hose and regulator for damage, abrasion, cuts or other damage.	6 months or, whenever the cylinder is refilled.
Inspect the POL connector and 'O' Ring.	12 months or, whenever the cylinder is refilled.
Inspect the glass flame tube for damage or cracks.	6 months.
Inspect appliance guard for damage - ensure guard is secured to appliance.	6 months.
Inspect gas cylinder. Check for corrosion or damage to cylinder and valve. Check valve operation.	6 months or, Whenever cylinder is refilled or reconnected to the appliance.

## SPARE PARTS

Where components require replacement these should be obtained from the original supplier - or as advised by your gas service technician.

Using non manufacturer approved parts or accessories may result in a defective condition and void the warranty of this appliance.

## PROTECTIVE COVER

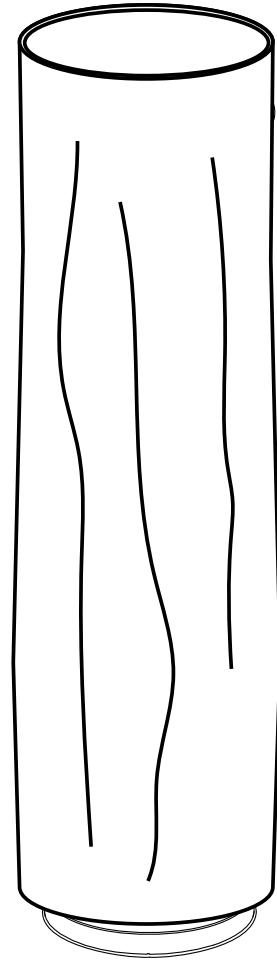
The protective cover supplied must be used to protect the area heater at all times when it is not in use.

The cover provided is designed to provide general protection against dust and moisture only. In areas of extreme hot or cold climates, corrosive environments such as seaside and coastal locations or areas that receive frequent, harsh weather conditions; a more durable cover should be considered and purchased separately.

When the area heater is not in use at any time, it should be covered and stored in a dry, protected area, away from the elements. (under an awning for example). Failure to cover and protect the area heater when it is not in use will leave it exposed to dust and moisture which will affect both the look and performance of your area heater.

### A few tips...

- Do not place the cover over the area heater until the burner has been turned off and the appliance has cooled completely. (Normally around 30 minutes after shutdown)
- Never place the cover on the unit when it is operating or hot.
- Always remove the cover before lighting and using the area heater.





# WARRANTY

*Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits to the consumer given by this warranty are in addition to other rights and remedies of the consumer under the law in relation to the goods and services to which the warranty relates.*

## Warranty Period / Term

Mayo Hardware Pty Ltd warrants this Décofire™ product to be free from manufacturing defects for a period of 12 months commencing from the date of purchase.

## Who provides the warranty:

- In Australia, warranty is provided by Mayo Hardware. In other countries, contact your authorised Mayo Hardware distributor or the retailer from whom this product was purchased.

## What you need to do to make a claim:

- To make a claim under this warranty you may:
- (a) Contact the retailer from whom the product was purchased and advise them of the nature of the problem of defect.
- (b) Contact Mayo Hardware and advise us of the nature of the problem of defect.

## What will we do in the event of a claim:

- If any part of this product is found to be defective during the term of this warranty, Mayo Hardware shall repair or replace the defective component or product or, provide a remedy to the consumer in accordance with the Australian Consumer Law.

## Conditions of warranty:

- This warranty provides remedy on manufacturer's faults and defects only.
- It is a condition of warranty that you contact the Mayo Hardware or the retailer from whom the product was purchased immediately upon finding a problem or defect with this product.
- It is a condition of warranty that the product is returned to the retailer from whom this product was purchased or, Mayo Hardware's distributor, service department or authorised service agent.
- The product is installed, operated and maintained in accordance with the instructions supplied. Repairs or service must only be carried out by an authorised person.
- No alterations or repairs shall be undertaken without obtaining consent from Mayo Hardware Pty Ltd.
- This warranty applies only to the original owner of the product and is not transferable.
- The warranty period (term) commences from the date of purchase.
- When claiming warranty for this product you must provide a copy of your proof of purchase. No claims for warranty will be accepted without proof of purchase.

## Items not covered by this warranty:

- Working surfaces or components subject to normal wear and tear - unless it is a clear defect or manufacturing fault.
- Deterioration as a result of exposure to the elements.
- Damage or corrosion caused by adverse weather conditions, fair wear and tear, accidents, misuse, negligence, fire, flood, hail, earthquakes or other natural disasters, lightning strikes, insects, hail, prolonged exposure to the elements or direct sunlight, chemicals, food acids or juices.
- Damage or fault to the product or its components as a result of a failure to follow the installation / operating instructions.
- Damage sustained to the appliance from negligence, alteration, abuse, misuse, lack of maintenance, accidental damage or improper installation of this product.
- Scratches, dents, corrosion or discolouring caused by accident, cleaning, normal wear and tear, heat, abrasive or chemical cleaners.
- Damage caused by dirt, sand, and/or water damage.
- Alterations or repairs undertaken by an unauthorised service person.
- Modification of the appliance or any of its components.
- Use of any non specified component or replacement part.
- Use or installation of this appliance - other than what is described in the user instructions (instruction manual)
- Removal of any safety device or guard.
- Damage caused by continued operation of the product with a known problem.
- This warranty does not extend to commercial use of the product.

If a defect occurs during the warranty period and you wish to obtain a replacement, please forward to Mayo Hardware Pty Ltd a written description and photographs of the claimed defect, and a copy of the original receipt or proof of purchase. Full documentation must be provided within 28 days of the occurrence that leads to a claim.

Mayo Hardware Pty Ltd reserves the right to determine manufacturing faults at their discretion. In the interest of ongoing product development and improvement the manufacturer reserves the right to discontinue or change specifications or designs at any time without notice and without incurring obligations.

For warranty or technical support, please call:  
Mayo Hardware Pty Ltd. Customer Service:

Ph: 1300 360 211 Web: [decofireheating.com.au](http://decofireheating.com.au)